

Terms and Conditions GOIBIBO Offer

Program:

This Offer("Offer") is from Goibibo to get

- Rs. 3000 Cash Back (Promotional) to Goibibo Wallet on Domestic Flights.
- Rs. 6000 Cash Back (Promotional) to Goibibo Wallet on International Flights.
- Flat 65% off up to a max. of Rs. 2250 + 100% Cash back (Promotional) to Goibibo Wallet up to a max. of Rs. 8000 on Hotels.

1. Discount voucher code will be sent upon card activation i.e. usage of card at any ATM or for purchases within 60 days of card issuance
2. Voucher code will be valid for a period of 4 months from date of issuance.
3. Cash Back under this offer is Promotional Cash Back
4. The Offer is available only for RBL Bank India Startup Club Business Debit Card holders.
5. The Offer can be availed at Goibibo app.
6. RBL Bank India Startup Club Business Debit Card is necessary to avail the Offer.
7. There is no minimum purchase amount to avail the Offer.
8. This offer cannot be combined with any other promotion/offer running on the website.
9. Goibibo hold the right to cancel or change any Offer at its discretion.
10. Any queries/ complaints/ issues/ feedback to be directly dealt with Goibibo at 1-860-2-585858 / 1800-208-1060
11. Any fraudulent activities, including creating duplicate accounts, aliasing or violating the terms and conditions will lead to order cancellation.
12. RBL Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services/ sale/ quality/ features rendered by Goibibo, its agents or representatives and the Customer hereby agrees not to hold RBL Bank responsible or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that he/she may suffer on account of the Offer. RBL Bank is not responsible for any loss, damage, cost etc. that you may incur in the event of failure or disruption of Third Party's website, or from any other cause relating to your access to, inability to access, or use of the Third Party's website.
13. Check Goibibo T&C for usage condition on GoCash and cancellation rules.

How to avail this offer:

14. Do booking from Goibibo app and
15. Enter the promo code sent to you on your registered email id and RBL Bank Card details under payment option to get desired discount.

For reference to point 11

Terms & Conditions for usage of GoCash

- 1 goCash = INR 1
- There are two types of goCash - Non Promotional and Promotional

Non Promotional goCash

- Earned by Cancellation of a booking for which the payment has been made using credit card/debit card/net banking
- No usage conditions for non promotional goCash
- Has unlimited validity
- Can be used for any booking on Goibibo.com

Promotional goCash

- Earned by participating in various promotional activities of goibibo. This is the goCash offered by Goibibo to the user for which the user has not paid any amount to Goibibo.
- Validity of promotional goCash is only 90 days from the date of issue.
- goCash can be used for bookings made via desktop and mobile app only.
- When a Customer makes a booking utilizing his promotional goCash, in event of cancellation of the booking, the promotional goCash used shall be credited back to his account as promotional goCash.
- In case of cancellation, the refund amount to be paid to the customer would be the amount after deducting the goCash value. For example, if Booking is done for an amount of Rs.1000 with 20% cashback. In case there is a cancellation with full refund, only Rs.800 will be returned to the bank while the Rs.200 will remain in goCash. This Rs.200 cannot be refunded to the bank.
- Goibibo holds the right to cancel all or partial promotional goCash granted to the user by Goibibo at any point in time without any prior notice.
- In order to use goCash, you need to log in to your goibibo account and while booking the ticket; you have to choose goCash as option to pay. You can pay the amount using both goCash as well as through credit/debit card or net banking.
- In the event that the Customer opts for a refund in the form of goCash, the Customer may receive bonus goCash in accordance with the promotional offers available from time to time.
- Once an email id and mobile is registered with Goibibo, it cannot be changed.
- Every transaction where the customer uses goCash as a mode of payment will be validated through Goibibo username, password and/or a unique OTP or a transaction password sent on his/her mobile number.
- goCash redemption will be on First in First out basis: i.e. the goCash granted first will be utilized first with the exception of bonus goCash. Bonus goCash will be redeemed only after all other goCash has been redeemed.
- Each time the Customer redeems or earns goCash, the same will be intimated to the Customer on his/her email and/or mobile.
- Goibibo shall not be liable for any hacking or unauthorized use of the Customer's account and it shall be the sole responsibility of the Customer to ensure privacy and confidentiality of his/her account details.
- Users are not eligible to avail 2% bonus goCash if there are no cancellation charges applied.
- In case of any disputes, Goibibo's decision will be final.

Cancellation Rules

- If the booking is cancelled, the cashback earned will be reversed from the goCash account. If the goCash availed through this promotion is consumed on any other booking before cancellation, it will be deducted from the total refund due in Cash.
- If the payment is done using goCash and Cash, cancellation charges, if any, will be deducted from the total refund due on priority basis first from Cash and then from goCash.
- Gocash will be credited to the same account through which you are logged in while making the booking on goibibo.com.
- Gocash will be credited to the email id used for booking if you are not logged in on Goibibo.com while making the booking. In case you have not registered your email id, you need to sign up with this email id to receive and use this gocash.
- In the case of bookings made using goCash as a mode of payment, the promo-code discount that requires filling in credit card/debit card/net-banking details for validation cannot availed.
- In addition to the above, refund is also subject to Goibibo general terms & conditions available on <http://www.goibibo.com/terms-and-conditions/>

Disclaimer

RBL Bank Limited (formerly: The Ratnakar Bank Limited) display the offers/ services extended by third parties to RBL Bank's customers and RBL Bank is not rendering any of these offers/ services. RBL Bank does not act as express or implied agent of the said third parties vis-a-vis the Customers. RBL Bank is neither guaranteeing nor making any representation with respect to the offers/ services provided by the third parties. RBL Bank is not responsible for quality of the offers/ services provided by the third parties. For any queries, complaints, issues and/ or feedback shall be directly dealt with the third parties only. The offers/ services may also be available at other platforms. The Customer's participation to avail such offers/ services is purely voluntary.