# CUSTOMER INFORMATION & ACCOUNT OPENING FORM

(For Non-Individual Entity)



(Please fill the form in BLOCK LETTERS and SAME INK only. THIS IS A MACHINE READABLE FORM AND WILL PASS THROUGH A SCANNER). Tick  boxes as applicable. *Mandatory Fields					
Open my/our Account a	at your	branch	Application Date		
CKYC Number		Entity Customer ID (For Existing	Customer)		
Branch Code		Case Type 🗌 R-Kit 🔲 Non-F	R-KIT		
1. *ENTITY DETAILS					
*Name					
*Date of Incorporation	*City of Incorpo	ration *Cou	untry of Incorporation		
*PAN No.	GSTN	No			
	60 declaration to be filed by a person who does not had 14Band who makes payment in cash in respect of tra		s payment in cash in respect of transaction specified in		
*Constitution	Partnership Private Ltd. Listed Pu Private Trust Society Associa	blic Ltd Unlisted Public Ltd	Public Sector HUF Public Trust Others		
	*Registered Yes No		If 'Others' fill as per Bank's KYC policy		
*Industry Type	Manufacturing NBFC Constru	ction Non Profit Organization	Micro Enterprises Others  If 'Others' fill Industry code as per Bank's KYC policy		
*Annual Turnover (Avg. income for corp.)	☐ 0-5 Lakh ☐ 5-10 Lakh ☐ 10-25 La		☐ 5 - 50 Cr ☐ 50 - 100 Cr ☐ > 100 Cr		
Legal Entity Identifier N		Legal Enti	ity Identifier Expiry Date		
Darpan ID (Mandatory f	or NPO/NGO)				
Company website URL					
2. *ADDRESS DETAILS	5				
PREFERRED MAILING	ADDRESS (Proof is mandatory) Registe	red Office Address 🔲 Principal Place	e Of Business		
Shop/Office No. & Building Name/No. Road/Street Name/No					
	J.	*O.tr.			
*Landmark		*City			
CONTACT DETAILS		, , , , , , , , , , , , , , , , , , , ,			
Country Code	STD Code	Phone No.	Extension		
Mobile No.		ceiving SMS Alerts)	Extension		
Email ID					
(E-statements & E-alerts	Please consider opting for environmental friendly e-st	atements by furnishing your correct email ID, for ph	ysical statement visit nearest RBL branch in future.		
REGISTERED OFFICE	ADDRESS (A. To be filled below if different fror	n preferred mailing address <b>B.</b> Proof is m	nandatory) 🔲 Same as Preferred Mailing Address		
Shop/Office No. & Building Name/No.					
Road/Street Name/No	o.				
*Landmark		*City			
*State		*Country			
	BUSINESS (A. To be filled below if different t	rom registered and preferred mailing a	ddress <b>B.</b> Proof is mandatory)		
Shop/Office No. & Building Name/No.			341300 <b>31</b> 1100 10 managaa, y		
Road/Street Name/No	D.				
*Landmark					
		*City			
*State		*City			
			*Pin Code		
3. *DETAILS OF AUTH	DRISED SIGNATORY/IES  prised Signatory/ies  Designs	*Country			
3. *DETAILS OF AUTH	DRISED SIGNATORY/IES  prised Signatory/ies  Designation	*Country	er Customer ID No. (If existing customer)		
3. *DETAILS OF AUTH		*Country	er Customer ID No. (If existing customer)		
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3. *DETAILS OF AUTHON Name of Authon		*Country	er Customer ID No. (If existing customer)		

NON-INDV/Dec-23/Ver.1.0

INDV/Dec-	Jec-23/Ver.1		
INDV/Dec-23/Ver.1	INDV/Dec-23/Ver.1		
INDV/Dec-23/Ver.1	INDV/Dec-23/Ver.1		
INDV/Dec-	INDV/Dec-		
N	INDV/Dec-		
INDV/Dec-	INDV/Dec-		
N	N		
N	N		
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NOV	NOV		
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NOV	NOV		
N	N		
NOV	NOV		
VONI-NC	VON-NO.		
ON-NC	JON-NO		
ON-NC	JON-NO		
JNI-NC	JNI-NON		
N-N	NI-NON		
-NC	NON-IN		
-N	1-NO		
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4. DIRECT BANKING CHANNEL REQUEST  SMS Banking Corporate Internet Banking including Biz Bank Debit Card (Provided only for account where mode of operation is singly / anyone)					
5. *NATURE OF ACCOUNT(S) TO BE OPENED					
Current Account Scheme Name Savings Account Scheme Name Fixed Deposit Scheme Name *AMB/AQB₹					
6. *MODE OF OPERATION					
Singly As per Board Resolution Joint Operation Others Please specify  (Please provide Board Resolution (BR) /Partnership Letter as applicable) (No Debit Card will be issued)					
7. *WHAT WOULD YOU NEED TO MAKE YOUR BANKING EASIER					
SMS ALERT EMAIL ALERT					
You will be registered for e-mail / SMS alerts. Registered customers will receive transaction alerts as per the following thresholds - for Current Account above Rs. 5000 and for Savings Account above Rs. 2000. For applicable charges, visit your nearest branch or www.rblbank.com. You will receive default mandatory alerts from RBL Bank.					
Cheque Book Yes No					
☐ 1st Applicant ☐ Yes ☐ No ☐ Enterprise ☐ Signature + ☐ Pinnacle ☐ Crest ☐ Others ☐					
Debit Card   Yes   No   Enterprise   Signature + Pinnacle   Crest   Others   Others   Card Variant:   Enterprise   Signature + Pinnacle   Crest   Others   O					
3rd Applicant   Yes   No   Enterprise   Signature +   Pinnacle   Crest   Others					
8. *MODE OF FUNDING					
Initial Amount ₹					
Cash^					
Cheque No.@ Date Date Date Date Date Date Date Date					
Debit my RBL Bank Account Number					
Alf the Initial amount of account opening is in cash then customer should visit the branch in person and obtain official receipt.					
@Cheque should be crossed A/c payee and drawn payable to 'RBL Bank Ltd. A/c. < Applicant's Name >'					
9. DEPOSIT DETAILS					
I/We wish to book a					
Amount ₹					
Cash^   Cheque No. @       Date   D   M   M   Y   Y   Y   Drawn on     Bank   Branch					
Debit my RBL Bank Account Number					
Tenure Months Days Rate of Interest % (p.a.)					
Interest Pay out Frequency  Monthly Quarterly Yearly At Maturity Interest Pay Out as per: Calendar days Deposit Anniversary					
Maturity Instructions: Renew Principal & Interest Renew Principal & Repay Interest Do not Renew  Interest/Maturity payment to DD/PO OR Account Number					
In case you wish to credit the fixed deposit maturity proceeds to other bank, kindly provide us with a cancelled cheque of the beneficiary bank.					
Sweep-In Instruction: Sweep-In Facility Yes No Saving / Current Account Number					
Callable deposits - Customers can perform partial / full premature withdrawal.					
Non-Callable deposits - Customers cannot perform premature withdrawal.					
^If the Initial amount of account opening is in cash then customer should visit the branch in person and obtain official receipt.  @Cheque should be crossed A/c payee and drawn payable to 'RBL Bank Ltd. A/c. < Applicant's Name >'					
Note: i. In case if we do not receive specific instruction from you before maturity of the Fixed Deposit, we will renew the Fixed Deposit for the original term as of					
the Fixed Deposit, at the applicable rate of interest prevailing on the day of maturity / renewal of Deposit. On full / partial pre-mature withdrawal of the FD, the interest will be paid at the rate applicable for the period for which the FD has actually remained with the bank, subject to a penalty of 1%. ii. In case of insufficient					
balance, the linked Term Deposit shall be broken prematurely on Last In First Out basis (in the order of set-up of Sweep in instructions) and the required amount					
shall be transferred to the Saving / Current Account. This facility is allowed if First account holder is common in the Saving / Current Account and Fixed Deposit Account. In case of the Saving / Current Account enjoying OD facility against FD, then Sweep-in facility will not be allowed.					
10. *CREDIT FACILITY DETAILS					
Client Undertaking (please tick any one option)					
I/We have not availed any credit facilities from any bank in the banking system. In future, if I/we avail any credit facility from any other bank, I/we shall inform RBL Bank within 7 working days of availing such credit facilities with all the details as per Table A.					
I/We are availing < ₹ 5 crore of credit facilities in the banking system. I/We undertake to notify RBL Bank as and when the credit facilities availed within the banking system reaches ₹ 5 crore or more.					
I/We declare that I/we fall under the exception category as per the RBI Circular* (refer Table C for Exception list) as maybe amended from time to time.					
I/We are availing credit facilities with other Banks / RBL Bank as per the details disclosed in Table A and confirm the accuracy of the details provided herein.					
Reference to the RBI circular, I/We understand that CC/OD borrower where overall exposure in Banking system is more than ₹ 5 crore, the borrower can only have Current account in 'One Bank' provided the bank has more than 10% of the lending exposure (CC/OD should be a part of it). I/We confirm that I have no other current account and will keep RBL Bank's current account as my only and exclusive current account.					

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TABLE A - BANK WISE CREDIT EXPOSURE							
SR No	Bank Name	Exposure Type (CC or OD or Other Loan Exposures)	% Exposure	Amount ₹			
1.							
2.							
3.							
4.							
5.							
Total							
For expo	sure from more than 5 Banks, add separate sh	eet in the above format. (Exposure means the s	um of sanctioned fund based	and non-fund-based credit facilities in Banking System)			
TABL	B – DEBIT AUTHORIZATION (Please collec	ct the cancelled cheque copy)					
For CO	C/OD accounts having less than 10% of t	the aggregate exposure in RBL Bank OR t	for Collection accounts				
I/We Authorize RBL Bank to debit the account and remit the funds vide NEFT/ RTGS to designated Account no:							
Beneficiary account Name (in other Bank):							
Name	of Bank :	Branch Name :	IFS	SC code:			
I would like to set standing instructions in my account provided as per this declaration							
*SI Start Date : Date of account opening / conversion D D M M M Y Y Y Y Y SI end date : Dec 2099. *Default SI frequency will be set as next day morning.							
I/We authorize RBL Bank to verify the exposure details from CRILC, Credit Information Companies (CICs) and National E-Governance Services Ltd (NeSL).							
I/We will provide the exposure details to the Bank at least on half yearly basis or as and when there is a change in the composition of the lending exposure whichever is earlier.							

I/We aware that I/We need to reapply for necessary facility when ODCC/Collection account is converted in to Regular Current account/OD-CC Account.

I/We will ensure below facilities will be stopped for the accounts which are converted to the Collection account (s)/OD-CC account (s) with debit freeze:

- Transaction access will be deactivated on Net banking (Retail and CIB)
- All the cards will be permanently blocked
- Cheque(s) issued if any will be stopped
- ECS, SI, Auto Sweep-out facility will be stopped
- Digital transaction access like UPI, POS etc. will be stopped

## **TABLE C - EXCEPTION LIST**

- 1. Accounts for real estate projects (RERA)
- 2. Nodal or escrow accounts of payment aggregators/prepaid payment instrument issuers for specific activities as permitted by RBI
- 3. Accounts for settlement of dues related to debit card/ATM card/credit card issuers/acquirers
- 4. Accounts permitted under FEMA, 1999
- 5. Accounts for the purpose of IPO/NFO/FPO/share buyback/dividend payment/issuance of commercial papers/allotment of debentures /gratuity
- 6. Accounts for payment of taxes, duties, statutory dues, etc. opened with banks authorized to collect the same, for borrowers of such banks which are not authorized to collect such taxes, duties, statutory dues
- 7. Accounts of White Label ATM Operators and their agents, Cash-in-Transit (CIT) Companies/ Cash Replenishment Agencies (CRAs) for sourcing of currency
- 8. Inter-bank accounts
- 9. Accounts of All India Financial Institutions (AIFIs), viz., EXIM Bank, NABARD, NHB, and SIDBI
- 10. Accounts opened under specific instructions of Central Government and State Governments
- 11. Accounts attached by orders of Central or State governments/regulatory body/Courts/investigating agencies etc. wherein the customer cannot undertake any discretionary debits

Name of Authorised Person/s	Signature with seal of Authorised Person/s (to be signed as per Mode of Operation)
1	*Signature
2	*Signature
3	*Signature
4	*Signature
5	*Signature

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11 CORPOR	RATE INTERNET BANKING ENROLMENT	(including Biz Bank)				
*Username	User Signature (in Black ink with stamp)	*Contact Details		*#CIB Rights (Select as applicable)		
Username 1		Email ID				
Username 2		Email ID		☐ View access ☐ Transaction Access - Initiator (Maker) ☐ Transaction Access - Authorizer (Checker) ☐ Transaction Access - Dual (Maker & Checker)		
Username 3		Email ID				
Username 4		Email ID		∇iew access     Transaction Access - Initiator (Maker)     Transaction Access - Authorizer (Checker)     Transaction Access - Dual (Maker & Checker)		
Mode of Op	peration for CIB		per Board Resolution (Please provide Board Resolution (BR) / Partnership Letter as applicable) hers			
operating &	you to register the above named offic carrying out transactions including fur website/corporate internet banking from	nd transfers in all its account	sers, of 'RBL Corporate Net bankir (s) mentioned below & to avail vari	ng services' on our behalf for viewing and/or ous other customer services offered by bank		
o In ca limit o In ca	ts are provided at CIF level. sse Transaction rights are to be provided, plo details mentioned in it. sse the Mode of Operation is singly, default lim	its are applicable mentioned belov	Transactions initiated by Sole D and debit will be processed ins:     Non-Financial transactions right Certificate are provided by defa	ts, such as Statement, Balance Certificate, Interest ult to the users.		
RBI Thir IMF • There sh	nsactions _ to RBL own account transfers 'd party transfers within RBL/NEFT/RTGS 'S per day and per transaction ould be at least one unique Initiator and Au		Stop Cheque, Tax Payment, Bill Loans and Term Deposits linked new Loan/Term Deposit accoun list of users who should be give *Please fill annexure if access	to respective users can be viewed by them. If any ts are opened after CIB registration, please provide		
12. *DECLA	app is presently available only to checkers	on CIB	accounts only.			
bound by all tand those rel Bank may at applicable from prevailing still exchange/sh In case of an submit to the I/We hereby. Bank from an due to any er all requests I I / we hereby verification of a. RBL Bard promotod is all or any er all requests I i / we hereby verification of a. RBL Bard promotod is all or any er and provide enter in a provide enter	promotional offers that are offered by RBL bank, on its own and in collaboration or through tie-ups with partners/ third parties. By giving your preference below you either allow disallow RBL Bank to contact you through SMS, phone calls and Emails:  Yes, Bank can contact me No, Bank may not contact me					
for such FCRA credits and I/we confirm that in the account with RBL Bank,  13. *SIGNATURE OF AUTHORISED SIGNATORY/IES						
(Please do not sign this form if it is BLANK. Please ensure all relevant sections and columns are completely filled to your satisfaction and only then sign the form)						
13450 401	Authorised Signatory			rised Signatory 2		
	Signature of Authorised Signatory	with stamp	Signature of Auth	orised Signatory with stamp		
Name	Date Date		Name	Date D D M M Y Y Y Y		
	Authorised Signatory Signature of Authorised Signatory			rised Signatory 4  orised Signatory with stamp		
Name	Date		Name	Date DDMMYYYYY		

- mobile banking app

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16. *FOR BANK USE ONLY						
Constitution Partnership	HUF Societ	y 🗌 Trust 📗	PVT Ltd Pub	lic Ltd 🗌 LLP 📗 Ot	hers	
*KYC Details	*Document Name	*Doc ID No.	*Place of Issue	*Date of Issue	Expiry Date	*Issuing Authority
*Proof of preferred mailing address				D D M M Y Y Y	Y D D M M Y Y Y Y	
*Proof of Registered Address					Y   D D M M Y Y Y Y	
(Mandatory if different from						
*Proof of principal place of					Y	
business (Mandatory if different	:			D D M M Y Y Y	Y D D M M Y Y Y Y	
from registered and preferred mailing address)						
*Proof of Identity 1					Y	
*Proof of Identity 2					Y	
r roor or racinary 2			*Site Verificatio			
	D ( 1 iii (0					
I confirm that I have visited the	Preferred mailing/Co	mmunication ad		rand confirm that I have nfirm the following detai		
	tomer Business in lin		e 🗌 Fill up the fo	rm & Signature in my pr		
Verification of copies with t	he original document	ts 🗌 Lat & Long	Location			
Signature of Ra	ınk Official & bank seal		Name of bank of			
Oignatoro or Bo	The official a part odd		Emp ID	*Lat:	andatory *Long:	Mandatory
Sourcing Branch Code						
Savings Account 3 0			Current Account			
Prefix Pr Exports/Imports involved	eferred/R-KIT Account N Yes No	lumber		Prefix Prefer	red/R-KIT Account Number	
*Customer Type Pvt./Public	_ =	ndividual	*Risk Categoriz	ation Should match with RF	RT checklist L M	∏ H
Promo Code 1			*LC Code Sourc	ing Code	*LG Code Lead Generator	
Promo Code 2						
*Primary Relationship Manager	ID	Secondary	Relationship Mana	ger ID	PEP CRPEP	
*BSR Type of Organization						
*Funds Parked Branch code	_	Value Date	M M Y Y Y	YURN No WILL		
*Expected No. of Transactions A	nnually 1	<250 2	250 - 500 3 5	00 - 1000 4 1000 - 25	00 5 >2500	
*Expected Transaction Amount						_
*Cash Deposits - Annual (in ₹)	1 0-5 Lakh 2	5-10 Lakh		5-50 Lakh 5 50 Lak		10 Cr. 8 >10 Cr.
*Cash Withdrawal - Annual (in ₹ FCY Inward - Annual (in USD)	) 1 0-5 Lakh 2 1 0-5 Lakh 2	5-10 Lakh 3 5-10 Lakh 3	=	5-50 Lakh 5 50 Lak 5-50 Lakh 5 50 Lak		10 Cr. 8 >10 Cr. 10 Cr. 8 >10 Cr.
(Mandatory in case Export/Import involve	d)					
FCY Outward - Annual (in USD) (Mandatory in case Export/Import involve		5-10 Lakh   3	_	5-50 Lakh 5 50 Lak		
*Domestic Inward (in ₹) *Domestic Outward (in ₹)	1 0-5 Lakh 2 1 0-5 Lakh 2	5-10 Lakh	_	5-50 Lakh 5 50 Lak 5-50 Lakh 5 50 Lak		10 Cr. 8 >10 Cr. 10 Cr. 8 >10 Cr.
*Business Segment		er Segment		- 00 Edit		
MIS Code.1	MIS Code		MIS C	2nde 3	MIS Code.4	
MIS Code.5	MIS Code		MIS C		1 110 3000.4	
*Source of Income/Funds	1 Business Incom		Investment Incom		re 1 Others Scho	eme Name
Signature	Signature of Bank Official  Checked by (Name of bank official):					
			Emp ID			
-><						

# 17. MOST IMPORTANT TERMS & CONDITIONS

## Current & Savings Account

- On activation of the A/c customer may request for free personalised passbook and / or cheque book by visiting nearest branch. Customers will receive monthly E-Statements on registered Email ID. Physical statements are provided on customer's specific request. Cash withdrawals from Savings Account (subject to applicable limits) permitted using withdrawal slips accompanied by passbook and identification documents subject to applicable limits.
- Interest paid quarterly on daily closing balance at rates announced by the Bank from time to time. For current rates, please log on to www.rblbank.com
- All physical deliverables will be sent to 'Preferred Mailing Address' and digital deliverables on current registered Email ID or Mobile No.

  Bank provides Standing Instruction ('SI') facility for auto debit of accounts for payment to registered payees. Bank will not be held liable for failure to execute the SI for shortage of funds or for delays caused by third parties involved in performance of SI.
- Bank charges apply for below services at rates indicated in Schedule of Charges displayed on website and on Notice Board of Branches
- Cash Deposits & withdrawals, Non-maintenance of minimum balance prescribed depending on category of accounts, SMS alerts, Remittances, A/c. closure charges etc. Debit Card is/will be, dispatched in an 'Inactive' status. To activate, you must first generate your PIN. ATM and POS transactions within India are activated by default. The transaction rights/limits of the Debit Card can be enabled/disabled/modified, through following options Internet banking/Mobile banking/IVR/Branch.

- Debit card Fee will be applicable as per schedule of charges on www.rblbank.com >> Service Charges & Fees.

  Accounts with no customer induced debit or credit transactions for continuous period of 24 months will be categorised as 'Dormant Account'. No transactions will be permitted till the customer
- activates the account by visiting the Bank's Branch and submitting required documents.
- Deposits in bank accounts are insured with DICGC up to amounts stipulated by regulations from time to time. For details on deposit insurance, please log onto www.dicgc.org.in

  Bank has Grievance Redressal policy displayed under 'Customer Services on Banks website www.rblbank.com for redressal of customer grievances. To register your grievance, please visit your nearest
- branch or log on to Customer Services on Banks website www.rblbank.com or call 022-61156300

- Interest at contracted rate is compounded quarterly. Year for the purpose of interest computation is taken as 365 days. On pre-mature closure of deposit, interest at the applicable rate for the actual no. of days the deposit remained with the Bank or contracted rate whichever lower subject to pre-mature penalty if any will be paid to customer. No interest payable if deposit remained with Bank for a duration less than minimum tenure.
- E-Fixed Deposit advices will be sent to the current registered email ID.
- Instructions for renewal, closure of deposits (fully or partial) may be given up to 2 days prior to maturity date. Upon auto renewal, the maturity value less TDS if any shall be renewed from maturity date. Form 15G/H submitted without PAN No. is invalid and will not be processed.
- Interest paid will be subject to Tax Deduction at Source (TDS) at applicable rates. Applications without PAN No. will attract higher TDS as per Income Tax rules.
- Upon pre-mature closure of deposit, excess interest paid will be recovered from the principal amount. Tax deducted at source and deposited with the government will not be refunded. Customers can claim a refund from the Income Tax authorities.

For detailed terms and condition, please visit www.rblbank.com >> Others >> Most Important Terms and Condition