

# CUSTOMER INFORMATION FORM (For Resident & Non-Resident Individual)



In case of RKIT -  
'Paste RKIT Sticker duly signed by the customer and date'  
OR 'Existing Cust ID in case modification required'

(Please fill the form in BLOCK LETTERS and SAME INK only. This is a machine readable Form and will pass through a Scanner). Tick  boxes as applicable.

**(Separate CIF to be filled for joint holder/s) \*Mandatory Fields**

CKYC Number:  Existing CIF ID: Update  Application Date

|                |   |  |
|----------------|---|--|
| Bank Use Only: | *Capacity of Customer: <input type="checkbox"/> Individual <input type="checkbox"/> Auth. Signatory <input type="checkbox"/> Guardian <input type="checkbox"/> Beneficial Owner <input type="checkbox"/> Auth. Signatory & Beneficial Owner <input type="checkbox"/> Other (Please Specify) | Case Type: <input type="checkbox"/> R-Kit <input type="checkbox"/> Non R-KIT <input type="checkbox"/> NA |
|----------------|---|--|

## 1. \*PERSONAL DETAILS

\*Title  Mr.  Ms.  Mrs.  Mx.  Dr.  Other (Please Specify)

\*Full Name Same as ID proof

\*Date of Birth  Minor  Yes  No (Please provide Guardian Details)

\*Gender  Male  Female  Transgender \*Marital Status  Married  Unmarried  Others (Please Specify)

\*Father/Spouse Name (Prefix)

\*Mother's Name (Prefix)

\*Nationality Country Name  \*Date of becoming NRI:  (Applicable to NR customer)

\*Religion  Hindu  Muslim  Christian  Sikh  Zoroastrian  Jain  Buddhist  Others (Please Specify)

\*Category  SC  ST  OBC  General  Other (Please Specify)

Applicant's Maiden Name (Prefix)

\*Are you a Politically Exposed Person or related to one  Yes  No If PAN not available Father's/Spouse name is mandatory

## 2. \*CUSTOMER PROFILER

\*Educational Qualification  Illiterate  Undergraduate  Graduate  Post Graduate  Professional

\*Employment Type  Salaried  Politician  Self-employed  Professional  Housewife  Retired  Student  Diplomat  Unemployed  Farmer  Infant

Employer Name  If Director  Yes  No If Yes, Director ID number:  (Mandatory if Director)

\*Occupation  Doctor  CA/CS  Lawyer  Architect  Engineer  Consultant  Agriculturist  Others (Please refer annexure)

\*If Agriculturist  Landless Laborer  Below 2.5 Acres of Land  2.5 - 5 Acres of Land  Above 5 Acres of Land

\*Source of Income  Salary  Business Income  Investment Income  Agriculture  Dependent  Fees/Commission/Brokerage

\*Gross Annual Income  <= 60 K  60K-1.2 Lakh  1.2 - 2 Lakh  2-3 Lakh  3-5 Lakh  5-10 Lakh  10-50 Lakh  >50 Lakh-1 Cr  >1 Cr

\*Type of Company / Firm (For Salaried/Self-employed)  Proprietorship  Partnership  LLP  Private Ltd.  Listed Public Ltd.  Unlisted Public Ltd.  Public Sector  Government

\*Industry Type (For Salaried/Self-employed/Diplomat)  Manufacturing  Construction  NBFC  Non Profit Organization  Micro Enterprises  Others (Please refer annexure)

## 3. \*ADDRESS DETAILS

\*CURRENT ADDRESS (For Bank Use:- Address Proof Submitted  Officially Valid Document (OVD) /  Deemed OVD)

\*Address Type:  Permanent  Overseas  Others \*DOCUMENTS GIVEN FOR CURRENT ADDRESS PROOF Mailing Address  Yes  No

\*House No. & Building Name / No.

\*Road / Street Name/No.

\*Landmark  \*City

\*State  \*Country  \*Pin Code

## OTHER ADDRESS

\*Address Type:  Permanent  Business  Office  Overseas Mailing Address  Yes  No

\*House No. & Building Name / No.

\*Road / Street Name/No.

\*Landmark  \*City

\*State  \*Country  \*Pin Code

## 4. \*FATCA / CRS DECLARATION

\*RESIDENCE FOR TAX PURPOSE IN JURISDICTION(S) OUTSIDE INDIA  Yes (If yes, mention the following details)  No (If, no rest of the fields are not mandatory)

Tax Identification Number or equivalent  TIN Description

Country of Tax Jurisdiction  TIN Issue country

City of Birth  Country of Birth

ICIF/31052023/Ver1

**5. \*ADDRESS IN THE JURISDICTION DETAILS WHERE APPLICANT IS RESIDENT OUTSIDE INDIA FOR TAX PURPOSES\*** (Applicable if Section 4 is ticked Yes)

\*Address Type:  Residential  Business

\*\*Company Name \_\_\_\_\_

\*House No. & Building Name / No. \_\_\_\_\_

\*Road / Street Name/No. \_\_\_\_\_

\*Landmark \_\_\_\_\_ \*City \_\_\_\_\_

\*State \_\_\_\_\_ \*Country \_\_\_\_\_ \*Pin Code \_\_\_\_\_

**6. \*CONTACT DETAILS**

Office Country Code \_\_\_\_\_ STD Code \_\_\_\_\_ Tel. \_\_\_\_\_ Residence Country Code \_\_\_\_\_ STD Code \_\_\_\_\_ Tel. \_\_\_\_\_

\*Mobile \_\_\_\_\_ \*Country Code \_\_\_\_\_

OTP will be sent to this mobile number \_\_\_\_\_ In-case Mobile number is not provided, you will not receive timely information on important notification and transaction alerts in your account from Bank.

\*Email ID \_\_\_\_\_

Please consider opting for environmental friendly e-statements by furnishing your correct email ID.

**7. \*KNOW YOUR CUSTOMER (KYC) DOCUMENTS**

|   |   |
|---|---|
| <p><b>*Proof of Identity</b> (Is your proof of address same as proof of identity? <input type="checkbox"/> Yes <input type="checkbox"/> No)</p> <p><input type="checkbox"/> Aadhaar UID <input type="checkbox"/> Voter ID <input type="checkbox"/> Driving Licence <input type="checkbox"/> NREGA Job Card</p> <p><input type="checkbox"/> Passport (Mandatory for NR customers) <input type="checkbox"/> Others _____ (Please Specify)</p> <p><b>Proof of Identity 1</b></p> <p>*Document ID. No. _____<br/>(Do not write Aadhaar No. here)</p> <p>*Issuing Authority: _____</p> <p>(If other than Indian Passport - fill PIO Declaration)</p> <p>Place of Issue: _____ Issue Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>*Document Expiry Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (Applicable for Driving License &amp; Passport only)</p> <p><b>Proof of Identity 2</b></p> <p>*Document ID. No. _____<br/>(Do not write Aadhaar No. here)</p> <p>*Issuing Authority: _____</p> <p>(If other than Indian Passport - fill PIO Declaration)</p> <p>Place of Issue: _____ Issue Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>*Document Expiry Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (Applicable for Driving License &amp; Passport only)</p> | <p><b>*Proof of Current Address</b> (^^If current address other than OVD)</p> <p><input type="checkbox"/> Utility bill <input type="checkbox"/> Letter of allotment by SG/CGD</p> <p><input type="checkbox"/> Property/Municipal Tax receipt <input type="checkbox"/> PPO's</p> <p><input type="checkbox"/> Embassy letter <input type="checkbox"/> Others _____ (Please Specify)</p> <p>*Document ID. No. _____<br/>(Do not write Aadhaar No. here)</p> <p>*Issuing Authority: _____</p> <p>(If other than Indian Passport - fill PIO Declaration)</p> <p>Place of Issue: _____ Issue Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>*Document Expiry Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (Applicable for Driving License &amp; Passport only)</p> <p>Note: ^^ Customer shall submit OVD with current address within a period of three months of submitting the deemed OVD documents.</p> |
| <p>Visa type / Residence Permit (Not applicable for PIOs)</p> <p>Visa type <input type="checkbox"/> Temporary <input type="checkbox"/> Long Term <input type="checkbox"/> Work <input type="checkbox"/> Student</p> <p><input type="checkbox"/> Immigrant <input type="checkbox"/> Dependent <input type="checkbox"/> Others _____ (Please Specify)</p> <p>Residence Permit <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Visa type / Residence Permit Expiry Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>(In case of temporary visa, fill in Declaration)</p>  | <p>Aadhaar No. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (Only mention last 4 digits)</p> <p>(Kindly select Aadhaar if it is provided as Proof of Address in the section above)</p> <p><b>*Branch use section only (Mandatory if Aadhaar No. provided)</b></p> <p>Aadhaar Ref Key _____</p> <p>Maker ID _____ Maker Sign: _____</p> <p>Checker ID _____ Checker Sign: _____</p>  |
| <p>*PAN Card _____ or <input type="checkbox"/> Form 60 (Form 60 declaration to be filed by a person who does not have a Permanent Account Number and makes payment in cash in respect of transaction specified in clauses (a) to (h) of rule 114B.)</p>   |   |

**8. GUARDIAN DETAILS FOR MINOR (Mandatory Only If Applicant is Minor)**

Name of Parent / Guardian \_\_\_\_\_ Customer ID \_\_\_\_\_ declare that

I am the minor's natural guardian or  I am the lawful guardian appointed by the court order dated             (copy enclosed).

Guardian's Signature \_\_\_\_\_

**9. \*DECLARATION**

I/We, declare that the information furnished by me/us is true and correct. I / We, the undersigned have read and understood and agree to abide and be bound by all the provision of the Terms & Conditions published on the bank's website www.rblbank.com governing the opening of all my / our accounts, present and future with RBL Bank and those relating to various service including but not limited to ATMs / Debit Card / Mobile Banking / Internet Banking / Phone Banking / Bill Payment Facility etc. I / We hereby confirm having read, understood and accepted the terms and conditions of card usage and opt the above transactional options. I / We agree not to share the card number, CVV, OTP, PIN, etc. to anybody including but not limited to Bank officials. I / We understand that the Bank may at its sole discretion discontinue any of the services completely or partially without any notice to me / us. I agree that the Bank may debit my account for service charges as applicable from time to time. I / We agree that if the premature withdrawal is permitted at my / our request, the payment of interest on the deposit may be allowed in accordance with the prevailing stipulations laid down by the Bank / Reserve Bank of India from time to time. I / We authorized the Bank or its agents to make reference / enquires as may be necessary and to exchange / share / part with any / all information with the Bank's other branches / subsidiaries / affiliates, Credit Bureaus / Rating Agencies, Services Providers, banks / financial institution, governmental / regulatory authorities, third parties for KYC information verification, credit risk analysis, or for other related purposes that the Bank may deem fit. I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number, Biometric and / or One Time Pin (OTP) data (and / or any similar authentication mechanism) for Aadhaar based authentication. I consent to receiving information from Central KYC Registry through SMS / Email on the above registered number / email address. I / we hereby consent to uploading the required information on CKYC Registry.

I/We hereby agree and undertake to send Instructions to RBL Bank by email from the email address registered with the bank. I/we hereby further agree and undertake to exempt RBL Bank from any and all responsibility of such misuse and receipt of information through my registered email ID, and hold RBL Bank harmless for any costs or losses that I/We may incur due to any errors, delays or problems in transmission or otherwise caused by using the Internet as a means of transmission. I/We understand that the bank may attempt to authenticate all requests received on e-mail, prior to executing the transaction.

a. RBL Bank, would like to use your personal details in the application form from time to time to send you marketing information /contact you to inform about products, services or promotional offers that are offered by RBL bank, on its own and in collaboration or through tie-ups with partners/ third parties. By giving your preference below you either allow or disallow RBL Bank to contact you through SMS, phone calls and Emails :

Yes, Bank can contact me  No, Bank may not contact me

b. I/We authorize the Bank to share, disclose, exchange, or use in any manner whatsoever, without any further specific consent or authorisation from me/us, the information/data provided by/related to me/us to the Group companies/Associates/Subsidiaries/Affiliates/Joint Ventures of RBL Bank/ any person with whom the Bank has entered/propose to enter into an arrangement for provision of 'services/products' for the purpose of marketing/offering/selling any product/services offered by Bank.

Yes  No, I do not consent to share, disclose, exchange, or use my information/data .

9. \*DECLARATION (Contd..)

I/We wish to update our existing CIF \_\_\_\_\_ as per the details provided in this Customer Information Form.

NR Declarations (Tick as applicable)

PERSON OF INDIAN ORIGIN (PIO) DECLARATION (Status proof is mandatory)

- I was citizen of India and held an Indian Passport in the past OR
 I was a citizen of India by virtue of the Constitution of India or the Citizenship Act, 1955 (57 of 1955) OR
 I belonged to a territory that became part of India after the 15th day of August 1947, OR
 I/my father / mother/ grandfather / grandmother/ great grandfather/ great grandmother \_\_\_\_\_ is / was a citizen of India by virtue of the Constitution of India or the Citizenship Act, 1955 (57 of 1955) OR belonged to a territory that became part of India after the 15th day of August 1947 OR
 My spouse \_\_\_\_\_ held an Indian passport in the past OR
 My spouse or my spouse's father/ mother / grandfather / great grandfather/ grandmother / great grandmother \_\_\_\_\_ is / was a citizen of India by virtue of the Constitution of India or the Citizenship Act, 1955 (57 of 1955) OR belonged to a territory that became part of India after the 15th day of August,1947

Note: PIO includes an 'Overseas Citizen of India' cardholder within the meaning of Section 7(A) of the Citizenship Act, 1955

Seafarers' declaration

I hereby declare and confirm that I am a Non-Resident Indian and I am presently on contract with \_\_\_\_\_ company registered \_\_\_\_\_ in (address of the principal). I confirm that I will inform the Bank in case I do not renew my contract or choose to go on a new contract OR I am unable to proceed on a new contract or in any case in the event that my status of Non-Resident Indian is altered. Accordingly, I will have the Non-Resident accounts in my name redesignated to Resident accounts.

Temporary Visa Declarations

I/We have submitted my/our temporary visas work/Residence dated [D][D][M][M][Y][Y][Y][Y] expiring on [D][D][M][M][Y][Y][Y][Y]. I/We hereby agree to furnish the bank with copies of my/our regular visa/s immediately on issuance and confirm that I/We do not have any objections if the bank freezes transactions in the account or closes the account if I/We do not submit copies of regular visas within 3 months form the date of expiry of Visa.

10. \*CUSTOMER SIGNATURE

(Please do not sign this form if it is BLANK. Please ensure all relevant sections and columns are completely filled to your satisfaction and only then sign the form)

Signature \_\_\_\_\_

Please affix recent Passport Size Photo Please Sign across the Photograph

Name \_\_\_\_\_ Date [D][D][M][M][Y][Y][Y][Y] Place \_\_\_\_\_

11. ARE YOU INTERESTED IN THE FOLLOWING PRODUCTS

- Personal Loan  Credit Card  Home Loan  Auto Loan

12. \* FOR OFFICE USE ONLY

Account type  Normal  Simplified (for low risk customer)  Small Walk-in customer:  Yes  No

- Face to Face Customers: I have visited Mr. / Ms. [ ] at his/her current address. I hereby confirm the identity and address. The form has been filled and signed in my presence. The original documents have been verified by me. (Not applicable for Salary Accounts Opened at Corporate location & CA - BO/AUS).
 For Non-Face to Face Customers: I confirm that we have obtained ID and address documents as per the KYC policy from the customer and have spoken to the customer on [C][O][D][E] [ ]  CKYC  Digilocker  Receipt of physical third-party certified copies

Signature of Bank Official & stamp \*Branch Code [ ] Branch Name \_\_\_\_\_ Emp. ID: [ ] Lat: \_\_\_\_\_ Long: \_\_\_\_\_ Emp Name: \_\_\_\_\_ Emp Designation: \_\_\_\_\_

\*Staff Indicator - Employee ID: [ ] (for RBL Bank emp. Only) \*Constitution:  PIO  Individual  Pensioner (Other than RBL)  RBL Staff (Ex/Existing)  NRI  Foreign National Customer Type:  Individual  HNI  Foreign students  Person of Indian Origin/OCI  Foreign national Special Category:  Blind  Illiterate  Incapacitated  PEP  Relative to PEP  Differently Abled Persons (DAP)  Not Applicable

\*LC Code: [ ] (Sourcing Code) \*Primary Relationship Manager ID: [ ] \*Business Segment: [ ] \*LG Code: [ ] (Lead Generator) Secondary Relationship Manager ID: [ ] Customer Segment: [ ]

Weaker Section (Only for Assets): [ ] \*BSR Type of Organization: [ ] 4th Line Embossing: [ ] For approved cases only

MIS Code 1: [ ] MIS Code 2: [ ] MIS Code 3: [ ] MIS Code 4: [ ] MIS Code 5: [ ]

Checked by - Signature of Bank official \*Emp. ID: [ ] \*Emp Name: \_\_\_\_\_ \*Emp Designation: \_\_\_\_\_

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