

Enhanced Net-Banking Security

Effective December 01, 2015, the following enhancements have been implemented to prevent potential password breach and subsequent mis-use of your account.

Deactivation of Net-Banking on account of Non Usage

Not logging into Net Banking for 90 days will result in auto deactivation of your Netbanking. Measures will be taken to ensure adequate communication prior to deactivation.

In the event of such de-activation you may re-activate your Net Banking by using your Debit Card details under the <u>Reset Password</u> option as explained on our website <u>www.rblbank.com</u> or alternatively, you may visit your nearest RBL Bank branch for the same.

Automatic Triggers to Change Password

The system will automatically trigger a request for change of password every 90 days from the day the password was last re-set. For the safety of your account you are requested to change your password when prompted, to enhance the barrier towards potential password breach.