

Highest Spender Promo'May-Jun2017

"Spend with your Debit Card "Monday to Thursday" & get a FREE Movie Voucher every day, Cool Rugby Bluetooth Speakers & Discount Vouchers every week"

This Offer (''Offer'') is from RBL Bank to get Movie Vouchers, Discount Vouchers on higher spends on Debit Card in retail expenditure through online or offline transaction on following terms and conditions:

I. Definitions

- "Cardholder(s)"/ "Customer(s)" shall mean a customer of RBL Bank, holding a Debit Card.
- "Card" shall mean a debit card, which has been issued by RBL Bank to the Cardholder(s) and is valid and subsisting during the Program Period.
- "Day" shall mean period of 24 hours, starting from 12.00 A.M. and ending at 11.59.00 P.M. during the Program Period.
- "Week" shall mean Monday to Thursday of every week, starting from May 22, 2017 to and ending on June 22, 2017 during the Program Period.
- "Eligible Customer" shall mean a Customer qualifying the criteria of spends on Retail Expenditure as per the criteria for eligibility.
- "Offer" shall mean a Offer of specified item/s to the Cardholder during the Program Period on satisfying necessary criteria for being eligible for such Offer
- "Offer 1" shall mean a Movie Voucher of Rs.100 to be used online on www.bookmyshow.com
- "Offer 2" shall mean a Discount Vouchers of various brands worth Rs.3000 from Grabon
- "Offer 3" shall mean a Rugby Bluetooth Speaker worth Rs.1499/- to be claimed by the eligible customer by paying shipping charges of Rs.299/- to Flatworld Rewards Pvt.Ltd.
- "Retail Expenditure" shall mean usage of RBL Bank Card on internet / mobile application or offline stores/retail outlets for making payment against purchase of any products or services (excluding cash withdrawals at ATMs and banks, Void Transactions,)
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to the Card in addition to these Terms and Conditions.
- "Program Period" shall mean the period of Monday to Thursday of every week commencing from May 22, 2017 to and ending on June 22, 2017 (both days inclusive), during which the Offer can be availed by the Cardholder(s).



- "The 5 Top Spenders of the Week" shall mean the 5 highest spenders carrying out Retail Expenditure of not less than Rs.5,000/- on the Card, from Monday to Thursday in a week through Card, during the Program Period.
- "The First 5 Highest Spenders of the Day" shall mean the 5 highest spenders carrying out Retail Expenditure of not less than Rs.3,000/- on the Card, on any one of the day from Monday to Thursday through Card, during the Program Period.
- "The Other 30 Highest Spenders of the Day" shall mean the 30 highest spenders (Other than the First 5 Highest Spenders of the day) carrying out Retail Expenditure of not less than Rs.2,000/- on the Card, on any one of the day from Monday to Thursday through Card, during the Program Period.
- "Void Transaction" shall mean any transaction wherein the transaction made by using the Card has been cancelled by the merchant/ sub- merchant establishment prior to settlement with RBL Bank.

II. Program / Offer

- 1. The Program is valid for RBL Bank Cardholder/s only and shall be valid and subsisting during the Program Period, unless otherwise notified by RBL Bank. The Cardholder/s shall be required to carry out at least one transaction using his Card in the Program Period, in order to be eligible for the Offer.
- 2. The Program construction shall be as follows:

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Winner	Eligibility	Prizes
Top Spender from Monday-Thurday every Week during the promo period	Min. Spends Rs. 5000 & above	Rugby Bluetooth Speaker*(1 No) worth Rs.1499/- Plus Discount Vouchers** from Grabon worth Rs.3000
Top 5 Spenders every Day from Monday-Thursday during the promo period	Min. Spends Rs. 3000 & above	2 Movie Vouchers of Book my Show
30 Other Spenders every Day from Monday- Thursday during the promo period	Min. Spends Rs. 2000 & above	1 Movie Voucher of Bookmyshow

^{*}Shipping and Handling charges of Rs.299/- will have to be paid by the customer

^{**}E-Discount Vouchers will be provided through a webpage from which the customers will have to download the relevant coupons



- 3. A Cardholder qualifying for any slab shall be entitled to only one Offer as per eligibility criteria and will not be eligible to contest /qualify for multiple offers.
- 4. The Customers receiving the Gifts shall be intimated through the registered Email id /sms on their registered mobile number with the Bank and Customer's list shall also be displayed on RBL Bank's website
- 5. The Eligible Customer's shall be informed within 30 days after the Program Period.
- 6. E-Vouchers/E-Discount Vouchers for the Winners shall be sent to the qualifying Cardholder(s) within 60 days of the end of the Program Period by sms on registered mobile number and email id as registered with the bank
- 7. This Offer cannot be clubbed with any other program that may be made available to the Cardholders by RBL Bank.
- 8. Any cancellations or foreclosures on the Facility, before the dispatch of the Vouchers will amount to cancellation of the Offer to the Cardholder.
- 9. A Cardholder shall be entitled to only one Offer/ corresponding to the eligibility criteria availed by the Cardholder, during the Program Period.
- 10. The Offer is non-transferable, non-binding and non-en-cashable.
- 11. The customer will have to pay the charges as applicable towards claiming the Offer of e-vouchers/discount vouchers/movie vouchers and also abide by the terms and conditions to avail the Offer/e-voucher
- 12. No substitutions or exchange of Offer, other than what is detailed in the communication sent to the Cardholder shall be allowed. However, RBL Bank reserves the right to substitute and/or change the Offer or any of them on account of non-availability, without any intimation or notice, written or otherwise to the Cardholder. If a Cardholder ceases to be a Cardholder, at any time during the Program Period, all the benefits under the Offer shall lapse and shall no more be available to such Cardholder.
- 13. In case a Cardholder cancels any transaction/s, due to which he/she had qualified for the Offer, then the Cardholder shall not be eligible.
- 14. This Program is brought to you by RBL Bank's Debit Cards department and is made available only to Cardholders selected at the discretion of RBL Bank.
- 15. RBL Bank does not guarantee/ warranty and make any representation about the quality, usefulness, worthiness and/or character of the Offer.The Customer need to directly approach the service provider for any queries with regards to voucher
- 16. RBL Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of the use or otherwise of any goods/ services availed of by the Cardholder/s under the Program.



- 17. RBL Bank reserves the right to disqualify/ exclude any merchant establishment or Cardholder from the Program, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Program or otherwise by use of the Card.
- 18. No queries shall be entertained after 90 days from the closure date of the Program Period The existence of a dispute, if any, regarding the Gift shall in no event constitute a claim against RBL Bank.
- 19. The participation in the Program is entirely voluntary and it is understood, that the participation by the Cardholder/s shall be deemed to have been made on a voluntary basis.
- 20. All communication / notices with regard to this Program should be addressed to: RBL Bank Limited-Digital Banking Department, 9th Floor, Techniplex I, Off Veer Savarkar Flyover, Goregaon (West), Mumbai 400064 Or write to customercare@rblbank.com
- 21. In all matters relating to the Program, the decision of RBL Bank shall be final and binding in all respects.
- 22. All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.
- 23. The Program is not available, wherever prohibited and / or on merchandise / products / services for which such programs cannot be offered for any reason whatsoever.
- 24. These Terms and Conditions shall be in addition to and not in substitution / derogation to the terms and conditions governing the Facility / Primary Terms and Conditions. All capitalized terms used but not defined herein shall have the respective meanings ascribed to it in the terms and conditions applicable to the Facility / Primary Terms and Conditions.
- 25. RBL Bank reserves the right to modify/ change all or any of the terms applicable to the Program without assigning any reasons or without any prior intimation, whatsoever. RBL Bank also reserves the right to discontinue the Program without assigning any reasons or without any prior intimation, whatsoever.