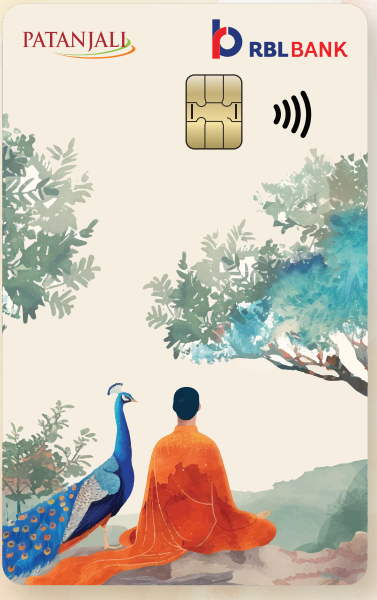
PATANJALI

RBL BANK
apno ka bank

Your every day, simplified with rewards

With RBL Bank Patanjali Swarn Credit Card



Are you ready to experience lifestyle perks?

Congratulations on unlocking access to an exclusive realm where every aspect of your life is enriched. This card is your steadfast companion, offering unparalleled rewards and unmatched convenience to elevate your everyday experience and promote wellness.

Bikram Singh Yadav
Head-Credit Cards
RBL Bank Limited

In this User Guide, you'll find:

Features on your Card	4
How to make payments	7
Quick payments	8
RBL MyCard App	9
Value Added Services	10
How to download your Statement	11
Safety and Transparency	12
Contact Us	15

Exclusive access to deals and rewards

Welcome to a Rewarding Paradise

Kickstart your journey with a welcome benefit of 6000 Reward Points on first transaction of ₹1,000 or more, within 30 days of card issuance and paying first year annual fee

Retreat in Rewards

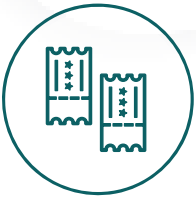
Earn 1 Reward Point for every ₹100 spent* and celebrate spendings

Cashback Bonanza

Indulge in 10% cashback* delight at Patanjali stores and website, on every purchase of ₹500

Enjoy ₹750 cashback per month

*For details, please refer to Product Terms & Conditions **here**.



Cinematic Splendor

Immerse yourself in cinematic grandeur with a 1+1 offer (up to ₹200) on movie tickets at BookMyShow, exclusively available on weekends, once per month

Fuel Surcharge Benefit

Enjoy 1% fuel surcharge waiver, up to ₹200/month, on transactions ranging from ₹500 to ₹4,000, ensuring smooth journeys without the added cost

Milestone Voucher

Get rewarded with ₹1,500 Patanjali voucher on reaching ₹3 Lacs*

*For details, please refer to Product Terms & Conditions **here**.

Patanjali Stay

Unwind in ultimate serenity with a 4 nights/5 days at the luxurious Patanjali Centre upon reaching spends of ₹5 Lacs*, offering an exclusive escape like no other

Exclusive Access

Delight in 4 Domestic Airport Lounge access passes per year (1 per quarter), elevating your travel experiences to new heights of sophistication and comfort

Click here **to calculate your savings**

*For details, please refer to Product Terms & Conditions **here**.

Make your Card Payments

Here's how

UPI Payment

Pay Now

To know more log onto RBL MyCard App

NEFT

Pay Now

Net Banking

Pay Now

Debit Cards

Pay Now

Cash/ Cheque

Click here to know RBL Bank Branch Locations

NACH/ SI

Click here to download the form and register

Quick Payments

Tap this card to make fast & convenient payments at retail outlets. With contactless payments enabled, your Card never has to leave your hand.

Make payments of up to ₹5,000* at a time using the tap & pay feature.

*This is subject to change as per RBI Guidelines.

RBL Bank MyCard App

Services at your fingertips!

Make utility bill & Card payments

View previous activity

View & download Card statement

Convert purchases into EMIs

Control your Card

Get offers from merchants near you

Get instant loans

View your Virtual Card

You can also view your Card account on

RBL Cares Chatbot
Click here to chat with us

WhatsApp Banking
Say **'Hi RBL' on 8433598888** from your registered mobile number

Download Now:

ANDROID APP ON Google play

Available on the iPhone App Store

Value Added Services

SPLIT n PAY	EMI at your fingertips. Convert all purchases over ₹2,500 into EMIs on MyCard App.
Xpress Cash	Need money instantly? Get it easily in your account and pay it back conveniently in EMIs. No documentation required.*
EMI INFINITY PASS	Get discounts up to 100% on Split n Pay fee using EMI Infinity Pass. Give a missed call on 8448290048 from your registered mobile number.
Dial for Cash	Pre-approved loan offer just for you! Zero documentation and no blocking of credit limit. Loan available for multiple tenure options at attractive interest rate.*
Complimentary add-on Cards	Your card gives you the power to add up to 5 complimentary Cards. Send identity proofs of your spouse, parents, or children to cardservices@rblbank.com and get started with add-on Cards.
billszpay	You can now recharge & pay your electricity, mobile, water, gas bills from the safety of your home with RBL MyCard App, the one stop shop for all your bill payments.

*T&C Apply

How to download your statement

RBL MyCard App

View and download Card statements of last 12 months

RBL Cares Chatbot

Click here to chat

WhatsApp

Say **“Hi RBL”** on **8433598888**

Website

Click here to visit our website

Mini SMS

Always keep your mobile number updated

Stay secure while transacting

Follow these important security tips

Never share your Card number, CVV, Expiry Date, OTP, PIN or PAN with anyone.

RBL Bank representatives will never ask you to share your OTP for Card activation or for any other concern.

If someone calls and asks you to share OTP, it is a FRAUD Attempt. Beware!

OTP SMS/email will always include merchant name and amount of transaction for reference.

To report any unauthorized transactions, contact our Customer Care instantly or write to us at **cardservices@rblbank.com**

what you SEE is what you GET

SIMPLE. TRANSPARENT.

Quick links for reference:

MITC: Most Important Terms and Conditions contain details of fees & charges with illustrations. Refer MITC **here**.

BCSBI: We are a member of BCSBI, a voluntary code ensuring safe banking practices for our customers. Refer BCSBI **here**.

Cardmember T&C: This contains detailed terms and conditions about card usage, payments and more. Refer Cardmember T&C **here**.

Card T&C: This contains detailed terms and conditions about your Card features. Refer Card T&C **here**.

45 Day Free Look Programme

At RBL Bank, it’s always customer first!

In case you're not happy with our products or services, you can discontinue it at any time.
No conditions. No questions.

Never share your card details, for instance, your card number, expiry date, CVV or OTP with anyone. Bank and its representatives will never ask for such details.

At your service, 24X7

Call us at
022 6232 7777

Write to us at
cardservices@rblbank.com