

- I. RBL Bank and RazorpayX shall be jointly responsible for marketing the Co-branded Commercial Card to customers, including identifying and interacting with potential customers. RazorpayX will promote and publicize the Co-branded Commercial Cards, and share leads with RBL Bank, who will then manage the onboarding process.
- II. RazorpayX represents that it will share the details of the relevant applicant (who wishes to make an application) with RBL Bank under due authorization and consent by such applicants.
- III. RBL Bank will handle all customer service, claims, complaints, disputes, service issues, and information requests regarding the Co-branded Commercial Cards.
- IV. RBL Bank will take care of all grievances related to the card.

