

## Please take note of the Secured Card Cancellation Process as below:

- Please pay and clear all your present payment dues (if any) on your BFL RBL Bank Freedom SuperCard before initiating the Card cancellation process.
- Post clearing all dues, please call on: 022 7119 0900 or mail on: supercardservice@rblbank.com from your registered email ID to raise your request for Card Closure. Also, request you to not use your card thereafter.
- A SMS text confirming the Request ID will be shared on the registered Mobile Number, once the request has been successfully raised.
- Your card will be cancelled (subject to NIL outstanding on your Card) and lien from the FD will be removed within 3 working days.
  A communication confirming the same will be shared on your registered email ID.
- You can now choose to continue the FD with RBL Bank. Else please use Mobank App (link) from anywhere to dissolve the FD and transfer the funds to your Savings Account.

