

RBL BANK BOOKMYSHOW BLOCKBUSTER CREDIT CARD

TERMS & CONDITIONS

1. INTRODUCTION:

These Terms and Conditions apply to and regulate the provisions of RBL Bank Blockbuster Credit Card issued by RBL Bank Limited ("RBL Bank") offered in association with BigTree Entertainment Pvt Ltd (BookMyShow). If there is a conflict between these Terms and any terms as prescribed under the Cardmember Agreement, the provisions of the Cardmember Agreement shall prevail.

2. DEFINITIONS AND INTERPRETATIONS:

- 2.1. "App" shall mean the mobile application
- 2.2. "Account" or "Card Account" shall mean an account maintained by RBL Bank under these terms and conditions, in the name of the Cardmember.
- 2.3. "Card" or "Blockbuster Card" shall mean the credit card offered by RBL Bank in association with BookMyShow.
- 2.4. "Cardmember/s" or "Primary Cardmember/s" shall mean such customers to whom a Card has been issued and who is authorized to hold the Card. The use of terms 'you' and 'your' shall mean the Cardmember wherein the context admits
- 2.5. "EMI" shall mean Equated Monthly Instalments.
- 2.6. "INR" shall mean Indian National Rupee.
- 2.7. "GST" shall mean the Goods and Services Tax.
- 2.8. "Merchant Establishment" means establishment wherever located which honours the Card and shall include among others, stores, shops, restaurants, hotels, airlines, cash advance points including ATMs and mail order advertisers (whether retailers, distributors, or manufacturers) and shall include establishments which honour the Card online.
- 2.9. "Merchant" means any person who owns or manages or operates the Merchant Establishment, its successors and permitted assigns.
- 2.10. "Offer" shall mean such benefits given by RBL Bank on purchase of products/services using RBL Bank services.
- 2.11. "Website" shall mean www.rblbank.com and the website of the Alliance Partner i.e., www.bookmyshow.com.
- 2.12. "Void Transaction" shall mean any transaction wherein the transaction has taken place but has been cancelled /rejected /unsuccessful.
- 2.13. Unless otherwise defined, the capitalized terms used in these Terms will have the same meanings as ascribed to them in the Cardmember's Agreement.

3. PRODUCT OFFER:

3.1. The Cardmember is offered an attractive 'welcome benefit' on availing Blockbuster Card:

- i. The Cardmember applying for the Blockbuster Card is entitled to a one-time 'welcome benefit' of 4 movie tickets worth INR 1000 from BookMyShow upon making a valid retail transaction within 30 days from the date of the Card issuance and upon paying the joining fees by the
- ii. Cardmember by the payment due date as mentioned in the first Statement.

- iii. It is hereby clarified that the Cardmember can thereafter avail the 'welcome benefit' in two separate transactions i.e., the Cardmember can avail a maximum discount of INR 500 or for the value of two movie tickets, whichever is lower in every transaction.
- iv. Cardmember can avail the offer by applying for the 'RBL Bank Popcorn, Fun Plus, Movies & More, Blockbuster Card Welcome Offer" under the offers/discounts section on BookMyShow website and mobile app on the checkout page post ticket selection.
- v. The 'welcome benefit' can be availed by the Cardmember within 60 days from the date of the Card issuance.
- vi. The Cardmember is entitled to a 'welcome benefit' of 8,000 reward points upon making a valid retail transaction within 30 days from the date of issuance of Card by RBL Bank, registering on MyCard app and upon paying the joining fees as reflected in the first Statement by the payment due date.
- vii. The reward points are redeemable at www.rblrewards.com.
- viii. It is hereby clarified that upon the successful valid retail transaction and the payment of the joining fees by the Cardmember, the 'welcome benefit' will be credited to the Cardmember's Account within 60 days from the date of the Card issuance.

3.2. Movie discount on booking movie tickets at BookMyShow:

- i. The Cardmember availing the Blockbuster Card shall be given a 10% a 'movie discount' (up to a maximum of INR 100) on booking movie tickets on the website of BookMyShow i.e., www.bookmyshow.com or using the BookMyShow mobile application 15 times in a calendar year.
- ii. This 'movie discount' shall be applicable and valid for movie shows screened on any day of the week. It is hereby clarified that 'the movie discount' is applicable only on primary Card, and not on add-on Cards with effect from June 01, 2020.
- iii. The Cardmember agrees and understands that the 'movie discount' will not be applicable if the tickets are booked using add-on Cards on BookMyShow mobile application and of BookMyShow website i.e., www.bookmyshow.com.
- iv. Furthermore, in an event you have applied for the discount as mentioned herein above, however the transaction is not successful, kindly wait for twenty (20) minutes before attempting to re-avail the discount.
- v. It is advised to the Cardmember to ensure all other applicable terms and conditions, if any prescribed by BookMyShow on its website i.e. www.bookmyshow.com must be adhered to.
- vi. The Cardmember agrees and understands that the tickets once purchased, shall be considered sold and cannot be cancelled, refunded, or exchanged.
- vii. The Cardmember understands that BookMyShow will use best efforts to ensure the offer is provided as described hereinabove, however the Cardmembers shall not make any claim or seek compensation against BookMyShow or RBL Bank, if the 'movie discount' are not provided or provided as described (whether such non provision is due to fault, negligence on the part of BookMyShow or RBL Bank)

3.3. Monthly benefit of INR 500 on BookMyShow movie tickets:

- i. The Cardmember has an exciting chance to get INR 500 off or cost of 2 movie tickets, whichever is less on BookMyShow movie tickets, if the Cardmember makes valid transactions equal or greater than INR 20,000 in one Billing Cycle.
- ii. The qualifying Purchase value for the monthly benefit shall be exclusive of all EMI conversion of retail transactions (Split-N-Pay & EMI conversion requests placed at the time of making transactions at POS/Web/Mobile App), cash withdrawals, fees (if any), charges and GST.

- iii. The Cardmember will be able to use this Offer directly on the App and/or Website at the time of checkout.
- iv. At the time of check-out, the Cardmember should click on "RBL Bank Popcorn, Fun Plus, Movies & More, Blockbuster Card Monthly Offer" under the Offer Section to enjoy the benefits of this Offer.
- v. This Offer is valid and applicable for a single transaction or maximum value of 2 movie tickets, whichever is lower. This offer is applicable on booking a minimum of 2 movie tickets.
- vi. The offer will be activated on next day of start of billing cycle date after 6 PM and will remain valid till end of billing cycle.
- vii. Please refer www.rblbank.com/bmsoffers for detailed steps to avail the offer
- viii. W.e.f. October 15, 2024, transactions made on select merchant categories: Fuel & Auto, Utilities, Insurance, Quasi Cash, Railways, Real Estate / Rental, Education, Wallet/Service Providers, Government Services, Contracted Services, Cash, Miscellaneous, Bills2Pay & EMI conversion of retail transactions (Split-N-Pay & EMI conversion requests placed at the time of making transactions at POS/Web/Mobile App) will not be considered in the purchase value for the monthly benefit.

3.4. Reward points on Blockbuster Card:

- i. The Cardmember can avail various rewards benefit on the Card.
- ii. The Cardmember is eligible for 20 reward points for every valid retail transaction worth INR 100 spent on dining only on Weekends.
- iii. It is clarified that weekend shall constitute only of Saturday and Sunday.
- iv. It is hereby clarified that a Cardmember can avail themselves of a maximum of 2000 reward points per month. One month is defined in one billing month).
- v. The Cardmember shall be able to redeem these reward points at www.rblrewards.com.
- vi. The identification of the dining outlets is based on MCCs (Merchant Category Codes) allotted by MasterCard. RBL Bank will not be responsible for providing the rewards points for purchases at merchant outlets/ franchisees that have not registered themselves under the MCCs assigned for dining outlets by MasterCard.
- vii. The Cardmember gets 2 reward points for every valid retail transaction worth INR 100 spent on every transaction.
- viii. It is further clarified that reward points will not accrue on transactions on fuel, utilities, railways, insurance, wallet, rent and government services.
- ix. Base reward points will not be accrued on EMI conversion of retail transactions. This includes converting retail transactions to EMI (Split-N-Pay) and EMI conversion requests placed at the time of making transactions at POS/Web/Mobile App. W.e.f. October 15th, 2024, transactions made on select merchant categories: Fuel & Auto, Insurance, Quasi-Cash, Railways, Education, Government Services, Contracted Services, Miscellaneous, Bills2Pay and EMI Transactions will not be eligible for reward points. Do refer to Section 3.7 for more details on MCC.
- x. For the purpose of clarification, it is clarified that 'one month' is defined as one billing cycle assigned to the Card.
- xi. All incremental / bonus reward points will be credited within 30 days from the transaction date. Spends will be calculated only for settled transactions, basis the transaction date submitted by the merchant establishment/ association (i.e. MasterCard).
- xii. In an event, if the merchant establishment submits the transaction date as different from the actual date when the valid retail transaction was done, the Cardmember agrees and accepts that RBL Bank will not be held responsible for the same.

3.5. The Cardmember can avail exciting rewards arising from the 'milestone program':

- i. The Cardmember can avail up to a maximum of 25,000 reward points under the 'milestone program'.
- ii. If the Cardmember makes valid transactions worth INR 3.5 lacs or more in one billing year, the Cardmember will be rewarded with 10,000 reward points.
- iii. If you make a valid transaction worth INR 5 lacs or more in one anniversary year, you will be rewarded with an additional 15,000 reward points.
- iv. The reward points are redeemable at www.rblrewards.com.
- v. The Cardmember agrees and understands that one anniversary year shall mean one year from the date of the Card issuance.
- vi. It is hereby clarified that the additional reward points will be credited in the Cardmember's Account within a period of 30 days from crossing the spend threshold. It is further clarified that the billed spends on the Blockbuster Card shall include both the primary Card and the add on Cards to calculate the reward points for the said period.
- vii. The qualifying purchase value for bonus reward points will exclude all Equated Monthly Instalments (EMI) transactions, cash withdrawals, fees (if any), charges and GST. W.e.f. October 15, 2024, purchases made on select merchant categories: Fuel & Auto, Utilities, Insurance, Quasi Cash, Railways, Real Estate / Rental, Education, Wallet/Service Providers, Government Services, Contracted Services, Miscellaneous, Bills2Pay will not be considered in the purchase value for the milestone program benefit. Do refer to Section 3.7 for more details on MCC.
- viii. It is also clarified that the billed spends will be calculated only for settled transactions i.e., basis the transaction date submitted by the merchant establishment/ association (i.e. MasterCard).
- ix. RBL Bank will not be held responsible if the merchant establishment submits the transaction date as different from the actual date when the transaction was done.

3.6. Fuel surcharge waiver:

Upon every fuel purchase for an amount between INR 500 and INR 4,000 (inclusive of both the amounts and excluding the surcharge amount) made by the Cardmember with the Blockbuster Card, the Cardmember is eligible for the fuel surcharge waiver. The Cardmember shall receive a waiver on the fuel surcharge up to INR 150 every month. The Cardmember recognizes and understands that any fuel Purchase for an amount of INR 499 or lower shall not be eligible for the fuel surcharge waiver and the Cardmember shall continue to be levied with a surcharge amount of INR 10.

The Cardmember also recognizes and understands that any fuel Purchase for an amount of INR 4,001 and above shall not be eligible for the fuel surcharge waiver and will continue to be levied with a surcharge amount equivalent to 1% of the total transaction amount. Eligible fuel purchases made at petrol pumps will be levied with applicable fuel surcharge amount at the time of the Purchase and this will be appeared on the Cardmember's Statement. This surcharge will subsequently be reversed for eligible transactions. The levied surcharge will not be reversed for transactions which are not eligible for the fuel surcharge waiver i.e., transactions worth INR 499 and below and INR 4,001 and above.

A consolidated reversal of the surcharge amount will be reflected in the Cardmember's Billing Statement. The Cardmember understands that GST shall be levied on the fuel purchase and the same shall not be reversed. The fuel surcharge waiver shall not be extended to delinquent or overlimit or closed Blockbuster Cards.

3.7. Lounge Access:

The Cardmember using the Blockbuster Card can receive 1 complimentary domestic airport lounge visits per calendar quarter. It is clarified that the 'lounge benefit' is applicable only in select lounges in India, via MasterCard/VISA's service providers. You shall be given an access at the lounge only upon successful authorization of the Card on the electronic terminals placed at the lounges. The Cardmember will get access to the lounge and food and beverages as applicable under the agreement between MasterCard/VISA and the lounge. The Cardmember is advised to check the services and facilities that are covered in the MasterCard/VISA lounge access program. Additionally, an authorization for an amount of INR 25 will be done on the Card for the purpose of validation, however it is clarified that such authorization amount shall not be charged to the Cardmember's Account. It is hereby clarified that the Cardmember can only avail the 'lounge benefit' if the Cardmember is carrying a valid Card issued in India and only one entry into the domestic airport lounge per Cardmember shall be permitted. The Cardmember agrees and understands that the 'lounge benefit' can be modified, amended, changed, or revoked anytime by MasterCard/VISA without any prior intimation and the access to the domestic airport lounge will be available to the Cardmember only on first-come-first-serve basis.

3.8. Categories/MCCs will be defined as per VISA & Mastercard guidelines:

MCC Category	MCC Code
Fuel & Auto	0032, 2541, 4001, 5542, 5541, 5172
Utilities	4900
Insurance	6300, 6310
Quasi-Cash	6050, 6051, 4829
Railways	0066, 4011, 4112
Real Estate/Rental	6513
Education	8220, 8244, 8249, 8211, 8241, 8299
Wallets/Service Providers	6540
Government Services	9400, 1490, 2490, 2995, 7800, 9406, 9222, 9405, 9399, 9211, 9402, 9401, 9311, 9223
Contracted Services	1711, 1740, 0763, 1520, 0742, 1761, 1799, 1750, 1731, 1771, 0780
Cash	6011, 6010
Miscellaneous	5960
Bills2Pay	NA
EMI transactions	NA

4. GENERAL TERMS AND CONDITIONS:

4.1. RBL Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit provided on the Card. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Cardmember due to provision of the offer, shall be to the sole account of the Card Member.

Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the Cardmember.

- 4.2. RBL Bank reserves the right to disqualify the Cardmember from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card. RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the product and services or the assured gifts / prizes.
- 4.3. RBL Bank and BookMyShow reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part by another offer, whether similar to this offer or not, or to extend or withdraw it altogether. The offer provided on the Blockbuster Card cannot be clubbed with any other offers that may be available to the Cardmember by BookMyShow and RBL Bank and the offers there under not transferable. The Offer is not valid and applicable for Void Transaction. The offers cannot be clubbed/combined/exchanged with any other offer running at the said App and/or Website. This Offer is valid only for successful/approved transactions and not void transactions.
- 4.4. RBL Bank will also not be liable for any consequences connected with the use/ misuse of the Card by any third party due to the Card falling in the hands of any third party or the PIN coming to the knowledge of any third party. If any third parties gain access to the services, including the Card Account, the Card Member will be responsible and shall indemnify RBL Bank against any liability, costs or damages arising out of such misuse / use by third parties based upon or relating to such access and use, or otherwise.
- 4.5. The offer provided on the Play Credit Card cannot be clubbed with any other offers that may be available to the Cardmember by BookMyShow and RBL Bank and the offers there under not transferable. The offer is not valid and applicable for Void Transaction.
- 4.6. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Cardmember due to provision of the offer, shall be to the sole account of the Cardmember. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the Cardmember. 4.7 RBL Bank will not be responsible for any deficiency in products and services provided by third parties.

5. DISCLAIMER:

RBL Bank displays the offers/services extended by third parties to RBL Banks customers and RBL Bank is not rendering any of these offers/services. RBL Bank does not act as express or implied agent of the said third parties vis-à-vis the customers. RBL Bank is neither guaranteeing nor making any representation with respect to the products / offers / services provided by the third parties. RBL Bank is not responsible for the quality of the products/services provided by the third parties. For any queries, complaints, issues and/ or feedback pertaining to products and services purchased from a third-party website, Cardmember shall directly deal with the third parties only. The Offers/ services may also be available at other platforms. The Customer's participation to avail such Offers/ services is purely voluntary.