



RBL Bank would like to serve you better with financial products/services best suited for you. For this, we would like you to understand the following device permissions.

Runtime Permissions & Disclosure

SMS

Send and view messages to ensure the SIM card in your phone & your registered phone number match. We use the send SMS permission for meeting the mandatorily required provision by Reserve Bank of India (RBI) for device authentication, and thereby extending better security to your account.

We will never read any of your sensitive financial information including OTPs, account numbers or card numbers.

Phone

Collect and monitor specific information about your device including your hardware model, operating system and version, unique device identifiers like IMEI and serial number, user profile information, wi-fi information and mobile network information. This is done to uniquely identify the devices and ensure that unauthorized devices are not able to act on your behalf to prevent frauds.

Storage

Use storage for voluntary upload of documents, such as Aadhaar documents.

Network/Wifi/Internet/Phone state

For getting your internet status in order for the app to function.

Exclusions:

No specific data including emails, non-financial or personal SMS are read by MyCard App

However, some basic information including those required for functioning of the app (like storage, SMS, Network/Wifi/Internet/Phone state) may be captured by MyCard app. You can switch these off from the settings of your phone.

Important:

SMS, Phone, and Network permissions are mandatory for the MyCard mobile application to function. Storage permission will only be required while uploading a document for the first time, and this permission may be controlled at your end at any stage via device settings.

You will be bound by the Terms and Conditions (applicable usage) of the MyCard Mobile Application.

If you agree to what you have read till now, please click "OK" (which signifies your consent and authorization to the Bank to read and use the information as mentioned). By providing your consent to the above you agree to override the "Do Not Disturb" instructions, if any, given earlier.

You can also review these permissions at any time on the permissions page within settings section of MyCard app.

The next pages will show you a gist of our terms & conditions and Privacy commitment, which specifically are binding in order to use the MyCard app.