

# Clean Note Policy & Fake Note Impounding

In accordance with the regulatory instructions, Bank has adopted clean note policy salient features of which are as under.

1. Good notes should be segregated from torn/mutilated notes and latter shall not be issued to customers but will be deposited in currency chest or with RBI. Packet of torn/mutilated notes will not be stapled but shall be bind with thread or paper.
2. For preparing packet of 100 currency notes in circulation, no stitch/pin-stapling is allowed. Instead, a band of paper/polymer material is to be used.
3. On the packet of note, name of the Bank is to affixed but without using any adhesive etc.
4. Nothing is to be written on water marks of the Notes.

Further, We would like to inform you that if a counterfeit note is found in the cash deposited by you at the counter, please demand and retain an acknowledgment receipt, as the noted will be impounded as per regulatory guidelines.

We look forward to your kind cooperation in this regard.

Should you need any assistance, kindly contact our Service Delivery Ambassador and we shall be glad to assist you.

Thanking You

Yours Sincerely

For RBL Bank Ltd.

Branch Manager