

DETAILS OF THE CARD BENEFIT (OFFER)

Terms & Conditions

A. Definitions:

1. **“Alliance Partner”** shall mean “Future Retail Limited”, who has entered into an Alliance Agreement with RBL Bank for the purpose of providing the Offer.
2. **“Card”** shall mean a RBL Bank and Bajaj Finserv co-branded credit card, i.e. SuperCard issued by RBL Bank.
3. **“Card Member/s”** shall mean such customer/s to whom a Card has been issued and who is/are authorized to hold the Card.
4. **“Offer”** shall mean such discount/joint benefits given by the Alliance Partner and RBL Bank on purchase of Products/Services of the Alliance Partner using RBL Bank services during the Offer Period in the stores of the Alliance Partner.
5. **“Offer Period”** shall mean the period commencing from **November 22, 2019 to December 31, 2019** both days inclusive.
6. **“Products/Services”** shall mean the goods/benefits/facilities offered by RBL Bank and Alliance Partner.
7. **“Website”** shall mean the following website of RBL Bank i.e. www.rblbank.com.
8. **“Void Transaction”** shall mean any transaction wherein the transaction has taken place but has been cancelled /rejected /unsuccessful by RBL Bank or Alliance Partner.
9. **“RBL Bank Limited”** shall herein after be referred to as RBL Bank.

B. Offer:

1. This coupon-based Offer is applicable for valid Card transactions at Big Bazaar stores of the Alliance Partner.
2. Card Members have to give a missed call on **7834888868** for availing Rs. 300 coupon from their registered mobile number.
3. In case Card Member does not receive the coupon on giving a missed call, Card Member may contact Bajaj Finserv Limited customer service desk on 8698010101 or write an email to wecare@bajajfinserv.in
4. Card Member can redeem the coupon for an upfront discount of Rs. 300 by shopping at any of the Big Bazaar stores of the Alliance Partner with a minimum transaction amount of Rs. 3000 and above (single billed transaction).
5. To avail the discount, customer needs to make the bill payment through the Card and can redeem the coupon code by handing over/showing the code to the cashier before start of the billing at Big Bazaar counter.
6. Card Member who make the bill payment using their Card will receive an additional Cashback of Rs.300 from RBL Bank which will be directly credited to their Card account
7. The Card Member/s will be eligible for Cashback, only on the valid retail transaction against which the coupon has been redeemed.
8. The Offer is not valid on oil, ghee, sugar, Patanjali products, baby food, cigarettes, statutory exclusions and any other category that the Alliance Partner may decide from time to time.
9. The coupon codes must be redeemed in full. Partial redemption is not allowed.
10. Only one coupon code can be redeemed in a single bill and the holder of the coupon codes is deemed to be the beneficiary.
11. The Coupon Codes cannot be exchanged for cash or cheque.
12. The coupon codes are valid till 31st Dec 2019.
13. Validity of the coupon code will not be extended under any circumstances.
14. The coupon codes cannot be clubbed with any other offer/ sale promotion.
15. The coupon code is accepted only as discount coupon and not as a payment mode.
16. Taxes extra will be charged on all the products purchased using this voucher.

17. Every coupon code is redeemable only once and not applicable for exchange
18. In case of any dispute, the decision of Future Retail Limited (Company) will be final & binding. Litigation, if any, is subject to jurisdiction of courts in Mumbai
19. Company reserves the right to modify or change any of the terms & conditions applicable to this offer at any time or suspend the offer completely
20. Company reserves the right to disqualify any person/ voucher from the benefits of the offer, if any fraudulent activity is identified
21. For more details regarding the coupons, kindly contact store Customer Service Desk or the Big Bazaar Call Centre on 1800 266 2255
22. Cash-back will be credited to the card account for eligible Card Members within 60 days of the transaction
23. Offer shall be valid during the Offer Period unless extended by the RBL Bank. Offer is made available to the selected Card Members at the sole discretion of RBL Bank.
24. If a Card Member has more than one Card, he/she must confirm the specific Card for availing the said offer by verifying the last 4 digits of the Card number in the email communication. Payments on multiple Cards cannot be clubbed by the Card Members for the said Offer.
25. The Offer is not valid on cash withdrawals, balance transfer or dial for cash.
26. RBL Bank will not entertain any correspondence or communication regarding the validity and acceptability of the Offer.
27. This Offer is a standalone Offer and the benefits offered under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of RBL Bank in any manner, or form.
28. Card Members are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made purely on a “best effort basis”.
29. The Alliance Partner & RBL Bank reserves the right to amend/withdraw the Offer anytime without prior intimation.
30. Any person availing this Offer shall be deemed to have read and accepted these Terms and Conditions.
31. This Offer cannot be combined with any other ongoing offer on the Website

C. Terms and conditions prescribed by RBL Bank:

1. This Offer is available only for individual Card Members and not corporate Card Members.
2. This Offer is only available to Card Member(s) who do not have any outstanding amount payable under the Card for more than 30 days.
3. The Offer is not valid on cash withdrawals or dial for cash options.
4. This Offer is a standalone Offer and the benefits offered under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of RBL Bank in any manner, or form.
5. Card Members are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made purely on a “best effort basis”.
6. If a Card Member has more than one Card, he/she must confirm the specific Card for availing the said offer by verifying the last 4 digits of the Card number in the email communication. Payments on multiple Cards cannot be clubbed by the Card Members for the said Offer.
7. Offer shall be valid during the Offer Period unless extended by the RBL Bank. Offer is made available to the selected Card Members at the sole discretion of RBL Bank
8. RBL Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer.
9. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Card Member due to provision of the Offer, shall be to the sole account of the Card Member. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the Card Member.
10. All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly; without any reference to RBL Bank.
11. The existence of a dispute, if any, regarding the Offer shall not constitute a claim against the RBL Bank and shall be addressed directly by Alliance Partner.

12. RBL Bank reserves the right to disqualify the Card Member from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
13. RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the Product and Services or the assured gifts / prizes.
14. RBL Bank and the Alliance Partner reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
15. Offer cannot be clubbed with any other offers that may be available to the Card Member by the Alliance Partner and RBL Bank and the Offer is not transferable.
16. The Offer is not valid and applicable for Void Transaction.
17. The Card Member indemnifies RBL Bank from and against all actions, suits, claims, liabilities and proceedings due to or arising out of any or all disputes between the Card Member and third parties by reason of RBL Bank acting in good faith and bona-fide belief and for any loss, damages incurred by Card Member on account of the following reasons:
 - a) Deficiency in quality or delivery of product or service.
 - b) Non – delivery of product or services by third parties.
 - c) For any causes due to force majeure such as earthquake, flood, fire and other natural calamities or circumstances beyond the control of RBL Bank or merchant or, their agents or third party service providers.
18. RBL Bank will not be responsible for any deficiency in Products and Services provided by the Alliance Partner.
19. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
20. These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai & RBL Bank reserves the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.
21. The above Offer is by way of a special offer for Card Members and nothing contained herein shall prejudice or affect the terms and conditions of the Card Member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the Card member agreement.

Disclaimer:

RBL Bank Limited displays the Offers/ Services extended by third parties to RBL Bank's customers and RBL Bank is not rendering any of these Offers/ Services. RBL Bank does not act as express or implied agent of the said third parties vis-a-vis the Customers. RBL Bank is neither guaranteeing nor making any representation with respect to the Offers/ services provided by the third parties. RBL Bank is not responsible for quality of the products/ services provided by the third parties. For any queries, complaints, issues and/ or feedback shall be directly dealt with the third parties only. The Offers/ Services may also be available at other platforms. The customer's participation to avail such Offers/ Services is purely voluntary.