

Limited Period – Everyday Spends Offer

TERMS AND CONDITIONS

1. Definitions:

- (i) **“Credit Card”** shall mean Mastercard Credit card/co-branded credit cards issued by RBL Bank Limited (**“RBL Bank”**).
- (ii) **“Cardmember/s”** shall mean such customer/s to whom a Credit Card has been issued and who is authorized to hold the Credit Card.
- (iii) **“Offer”** shall mean such discount/joint benefits given by RBL Bank on purchase of products/services using RBL Bank Credit Card during the Offer Period.
- (iv) **“Offer Period”** shall mean the period specified in the offer communication for each eligible Cardmember.
- (v) **“Everyday Spends”** shall mean and include transactions made by the Card member for dining, utility bill payment, fuel, entertainment and grocery.
- (vi) **“Void Transaction”** shall mean any transaction wherein the transaction has taken place but has been cancelled /rejected /unsuccessful by the merchant.

2. Terms and conditions prescribed by RBL Bank:

- (i) Each eligible Cardmember will be eligible for e-gift vouchers for the amount as specified in the Offer communication. Cardmembers are required to check for purchases required in minimum number of Everyday Spends categories to be eligible for the offer and the amount of vouchers offered on being eligible.
- (ii) The Offer shall be applicable for all valid and undisputed transactions made using the Credit Card
- (iii) The e-Gift vouchers will be sent to Cardmember’s registered email ID/mobile number within 30 days of the Offer end date.
- (iv) This Offer from RBL Bank is open to select Cardmembers holding a valid and existing RBL Bank Credit Card with no outstanding payment pending for more than 30 days on following terms and conditions:
- (v) This is a limited period Offer and shall be valid from September 6, 2019 to September 28, 2019. The Offer shall not be extended unless extended by the RBL Bank in its sole discretion.
- (vi) The Offer is valid for all purchases made online or at the store using RBL Bank Credit Card and is not available for Cash withdrawal, Balance transfer, Dial for Cash, Xpress Cash or purchases made in any other categories.
- (vii) Offer is deemed to be invalid incase the customer has not cleared the outstanding dues by his billing statement or the account is in the inactive state.
- (viii) RBL Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Cardmember/s under the Offer.

- (ix) RBL Bank will not entertain any correspondence or communication regarding the validity and acceptability of the Offer.
- (x) This Offer is a standalone Offer and the benefits offered under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of RBL Bank in any manner, or form.
- (xi) These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai & RBL Bank reserves the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.
- (xii) The above Offer is by way of a special offer for Cardmembers and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the Card member agreement.
- (xiii) This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
- (xiv) RBL Bank reserves the right to disqualify the Cardmember from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Credit Card.
- (xv) RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the product and services or the assured gifts / prizes provided by third party.
- (xvi) RBL Bank reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- (xvii) Card Members are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made purely on a “best effort basis”.
- (xviii) This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.

Disclaimer:

RBL Bank is neither guaranteeing nor making any representation with respect to the products / services provided by the third parties. For any queries, complaints, issues and/or feedback pertaining to products and services purchased from a third party website, Cardmember shall directly deal with the third parties only. The Offers/ services may also be available at other platforms. The Customer's participation to avail such Offers/ services is purely voluntary.