

Terms and conditions Thomascook Multicurrency Card Promo

I. Definitions

- "Card" shall mean a RBL multi-currency travel card purchased by the Customer(s) through RBL Bank only and is valid and subsisting during the Program Period.
- "Customer" shall mean an individual purchasing and/or loading the Card through any of RBL Bank branch.
- "Offer"/ "Program" shall mean the present offer provided by RBL Bank on the Card.
- "Gift Offer" or "Gift" shall mean a gift of specified item/s to the Customer (s), in the event of the Facility being availed by a Customer (s), during the Program Period and the necessary criteria for being eligible for such gift having been duly met by such Customer (s) and shall collectively include the Gift.
- Primary Terms and Conditions" shall mean the terms and conditions applicable to the buying foreign currency Transactions in addition to these Terms and Conditions
- "Program Period" shall mean the period commencing from September 1st, 2017 to and ending on October 31st, 2017 (both days inclusive).
- "Void Transaction" shall mean any transaction wherein the transaction made by the customers and later has been cancelled

II. Program / Offer

- The Program is valid for the customers buying or loading Multicurrency Travel Card and shall be valid and subsisting during the Program Period, unless otherwise notified by RBL Bank

The Program construct shall be as follows:

“Buy OR Reload your Multi-Currency Travel Card through RBL Bank & get exciting prizes on card loading”

No. of Customers	Eligibility Criteria	Gifts
Top 3 Customers	Buy Card and/or load an amount equal to 5,000 USD and above	Travel e-vouchers worth Rs.5,000/-
Top 100 Customers	Buy Card and/or load an amount equal to 2,000 USD and above	Integrati Duffel Bag worth Rs.1,499/-
Rest of the Customers	Buy and/or load an amount of 500 USD above	e-discount voucher from Peppercry worth Rs.1,000/-

- The eligible Customer shall be intimated through email/ SMS on the registered email address/ mobile number.
- The eligible Customer will be informed within 45 days after the Program Period.
- Gifts shall be sent to the qualifying Customers within 45 days of the end of the Program
- This Program cannot be clubbed with any other program for the Card or any other product that may be made available to the Customers by RBL BANK.
- RBL BANK shall, with the help of the authorised vendor, arrange to deliver the Gift at the registered mailing address of the Customer and e-voucher will be sent to registered email address of Customer. If the Gift is undelivered, RBL Bank shall intimate to Customer through email/ SMS or Call and it shall be the Customer's obligation to collect the said Gift.
- RBL Bank shall hold the Gift for next 30 days after intimating to the Customer. Thereafter, RBL Bank

shall be under no obligation to entertain any requests or claims for the Gift item.

- In order for the Gift to be delivered to the eligible Customer, the Customer permits RBL Bank to share the Customer(s)' details like name, address, phone number with the vendor for delivery of the Gift.
- Any cancellations or foreclosures on the Facility, before the dispatch of the Gift will amount to cancellation of the Gift Offer to the Customer.
- A Customer shall be entitled to only one Gift Offer corresponding to the total amount of the Facility availed by the Customer, during the Program Period.
- Gift Offer is non-transferable, non-binding and non-encashable.
- No substitutions or exchange of Gift, other than what is detailed in the communication sent to the Customer shall be allowed. RBL Bank reserves the right to substitute and/or change the Gift or any of them on account of non-availability of Gift, without any intimation or notice, written or otherwise to the Customer.
- All visuals of the Gift in the communication sent to the Customer are indicative only.
- If a Customer ceases to be a Customer, at any time during the Program Period, all the benefits under the Program shall lapse and shall no more available to such Customer.
- In case a Customer cancels any transaction/s, due to which he/she had qualified for the Gift, then the Customer shall no more be eligible for the Gift.
- This Program is made available only to Customers selected at the discretion of RBL BANK.
- RBL BANK shall not be held liable for any delay or loss that may be caused in delivery of the Gift.
- In the event any alternative Gift is offered, selection of the same shall be at the sole discretion of RBL BANK.
- RBL BANK does not guarantee and make any representation about the quality, usefulness, worthiness and/or character of the Gift, and shall not be responsible if the same, in any way, is found to be defective.
- RBL BANK shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of the use or otherwise of any goods/ services availed of by the Customer/s under the Program.
- No queries shall be entertained after 90 days from the expiry of the Program Period. The existence of a dispute, if any, regarding the Gift shall in no event constitute a claim against RBL Bank.
- The Program is not available, wherever prohibited.
- These Terms and Conditions shall be in addition to Offer / Primary Terms and Conditions as applicable on the Card.
- RBL Bank reserves the right to modify/ change all or any of the terms applicable to the Program without assigning any reasons or without any prior intimation, whatsoever. RBL Bank also reserves the right to discontinue the Program without assigning any reasons or without any prior intimation, whatsoever.