

## Terms and Conditions:

This offer ("Offer") from RBL Bank Limited ("RBL Bank") is conducted in partnership with (Opensky resorts (India) Private Limited ("Opensky resorts") and is open to select residents of India holding, a valid and current RBL Bank Credit Card or a valid Bajaj Finserv RBL Bank SuperCard (jointly referred to as "RBL Bank Credit Card") with no outstanding of more than 30 days ("Cardmember").

### Offer Terms and Conditions:

1. Offer is brought to Cardmember, jointly by RBL Bank and Opensky resorts.
2. Offer is valid for Indian citizens only.
3. Offer is valid only if payment is made through a valid RBL Bank Credit Card on Opensky resorts payment page. Payments made through any other mode will not be eligible to avail the offer.
4. To avail Offer, Cardmember must enter Coupon Code: **RBL25** in the E-Coupon field in Opensky resorts Website.
5. Details of Offer are as below:

Offer	Minimum Transaction Value (INR)	Booking Channel	Validity	Coupon Code
Flat 25% instant discount on Opensky resorts ( <a href="http://www.openskyresorts.com">www.openskyresorts.com</a> )	NA	Website only	between 10 <sup>th</sup> Jan '19 to 31 <sup>st</sup> Dec, 2019	RBL25

6. Offer is valid for bookings made on Opensky resorts 's website.
7. Offer **is also valid only on non-EMI transactions.**
8. The discount under the Offer will be calculated only on the Base Fare (price excluding taxes )
9. Offer is designed for retail B2C Cardmember only and is Strictly Not Valid for bookings made by any travel agent, corporate etc. or any person for commercial purposes. Offer is not valid for travel agents and for such transactions the Offer will be revoked as decided by Opensky resorts and RBL Bank.
10. In case of partial/full cancellation, Offer stands void and Cardmember will not be eligible for the discount. The Customer shall not be entitled to discounts in the event of cancellation of booking. Opensky resorts will refund the purchase price after deducting the discount amount and any other applicable cancellation charges/penalty.
11. Offer is not transferable, non-negotiable and cannot be en-cashed.
12. If there is any rescheduling or cancellation, Cardmember has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees
13. If the Cardmember doesn't receive the instant discount, he/she must raise the claim at RBL Bank helpline at 022-62327777 or write to [CardServices@rblbank.com](mailto:CardServices@rblbank.com) within 60 days from the booking date. SuperCard members are requested to call at 022 711 90900 or write to [SuperCardservice@rblbank.com](mailto:SuperCardservice@rblbank.com). In the event the Cardholder fails to do so, he/she will not be eligible for the instant discount amount.
14. Offer cannot be clubbed with any other offer of Opensky resorts
15. RBL Bank and Opensky resorts reserve the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
16. For any card related claims, Cardmember shall approach the Bank and Opensky resorts shall not entertain any such claims.
17. RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the Offer.

18. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and RBL Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues
19. In the event of any misuse or abuse of Offer by the Cardmember or travel agent, RBL Bank and /or Opensky resorts reserves the right to deny the offer or cancel the booking
20. In no event the entire liability of RBL Bank / Opensky resorts under this offer shall exceed the amount of promotional discount under this offer
21. RBL Bank or Opensky resorts shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with Offer.
22. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi
23. User Agreement and Privacy Policy at Opensky resorts website shall apply.
24. Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
25. In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of RBL Bank to consider any exceptions to the above.
26. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
27. The offer by RBL Bank is subject to applicable laws and regulatory guidelines/regulations and as per bank's extant guidelines from time to time.
28. RBL Bank reserves the right to modify / alter/withdraw the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever.
29. RBL Bank and Opensky resorts also reserve the right to discontinue the offer at any time during the Promotion Period without assigning any reasons or without any prior intimation whatsoever.
30. The decision of RBL Bank and Opensky resorts with respect to Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained

## Disclaimer:

RBL Bank Limited displays the services extended by third parties to RBL Bank's Cardmember and RBL Bank is not rendering any of these services. RBL Bank does not act as express or implied agent of the said third parties vis-a-vis the Cardmembers. RBL Bank is neither guaranteeing nor making any representation with respect to the Offers/ services provided by the third parties. RBL Bank is not responsible for quality of the products/ services provided by the third parties. For any queries, complaints, issues and/ or feedback shall be directly dealt with the third parties only. The services may also be available at other platforms. The Cardmember's participation to avail such services is purely voluntary.