

## VLCC Offer Terms and Conditions

- This Offer (“Offer”) is from VLCC to get the following offers at VLCC wellness centre upon using RBL Bank Debit /Credit Card on following terms and conditions.

Offer 1: Get a Flat Rs.500 discount on availing service/s worth Rs.2500/-.

Use Promo code: RBLOFF500

OR

Offer 2: Get a Free Body Therapy worth Rs.1500/- on availing 5 in 1 Express wellness service at Rs.2499 Use Promo code - 5IN1RBL2499

- This Offer is valid only for RBL Bank customers having a valid and active RBL Debit Card /current RBL Credit Card with no outstanding of more than 30 days
- The Offer is available Offline at VLCC wellness centre only and not valid on online bookings.
- Pre-appointment to avail the service is must to avail the Offer.
- To avail the offer, before generation of the bill, the customer needs to mention that “he/she will pay through RBL Bank Debit/Credit Card”
- Customers availing the Offer will have to use their RBL Bank Credit/Debit Card to pay for the services under the offer and mention the promo code as applicable for both the Offers
- Offer 1 is applicable on a minimum billing of Rs. 2500/- & the maximum discount under the Offer is Rs. 500/-
- The Offer is valid till December31, 2019.
- The offer is valid at all VLCC outlets across India as per the List below
- Customers who successfully make the payment through their RBL Bank Credit Card &Debit Card alone shall be eligible for the offer and the Bank shall be in no way responsible for unsuccessful transactions for any reason, whatsoever, it may be.
- This offer cannot be clubbed with any other offer by the Bank and VLCC nor can be exchanged for cash or any other service offered.
- All standard Terms & Conditions of Bank and VLCC will apply.
- Customers are advised to read and understand the terms and conditions of Bank and VLCC before availing the offer. Bank merely facilitates its Customers to avail the offer

and it is no way concerned or connected in respect of the product & services provided by VLCC.

- The Bank shall not be responsible or liable in any manner whatsoever for any deficiency, or inadequacy in the services rendered by VLCC, its agents or representatives and the Customer hereby agrees not to hold the Bank responsible or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that he/she may suffer on account of the offer.
- The Bank/VLCC reserve the right to extend or terminate this offer or alter the terms and conditions at any time without assigning any reason whatsoever during the offer period.
- The decision of the Bank in all matters in connection with and incidental to this offer is final and shall be binding on all persons.
- Any dispute / complaint regarding the services offered by VLCC its agents or representatives must be addressed by the Customer in writing to VLCC directly at [atcontact@vlcc.co.in](mailto:atcontact@vlcc.co.in) and RBL Bank Limited (“Bank”) will not entertain any communication in this regard.
- All disputes arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of courts at Mumbai.
- Any person availing this Offer shall be deemed to have read, understood and accepted these terms and conditions.
- RBL Bank or VLCC reserves the right to withdraw or alter any of the terms and conditions of the offer at any time without prior notice
- RBL Bank is neither responsible for nor guarantees the services of participating establishments.
- This offer is being made available purely on a “best effort” basis. Card members are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- Other Terms & Conditions Apply. Customer agrees to general terms & conditions for the partner website: <http://vlccwellness.com/India/>
- All issues / queries / complaints / grievances relating to the Offer/ services/ products, if any, shall be addressed to Email: [contact@vlccwellness.com](mailto:contact@vlccwellness.com) or call customer care at 1800-102-8522.
- To locate a center near you call 1800-102-8522 or log on to <https://www.vlccwellness.com/India/centre-locator/>

- Any fraudulent activities, including creating duplicate accounts, aliasing or violating the terms and conditions will lead to order cancellation.
- RBL Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services/ sale/ quality/ features rendered by VLCC, its agents or representatives and the Customer hereby agrees not to hold RBL Bank responsible or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that he/she may suffer on account of the Offer. RBL Bank is not responsible for any loss, damage, cost etc. that you may incur in the event of failure or disruption of Third Party's services, or from any other cause relating to your access to, inability to access, or use of the Third Party's services.

**How to avail:**

- To avail the offer, it is mandatory to inform the outlet about your intent to avail the offer before bill is generated at the counter and pay using your RBL Bank credit /Debit Card at the participating outlet of VLCC.
- Offer 1: Get a Flat Rs.500 discount on availing services worth Rs.2500/-.  
Use Promo code: RBLOFF500
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**List of VLCC Centres :**

- The offer is valid at all VLCC outlets across India .Please refer link below

<https://rblbank.com/api/v1/doc/document/offer-pdfs/list-of-vlcc-centers.pdf>

**Disclaimer:**

RBL Bank Limited display the offers/ services extended by third parties to RBL Bank's customers and RBL Bank is not rendering any of these offers/ services. RBL Bank does not act as express or implied agent of the said third parties vis-a-vis the Customers. RBL Bank is neither guaranteeing nor making any representation with respect to the offers/ services provided by the third parties. RBL Bank is not responsible for quality of the offers/ services provided by the third parties. For any queries, complaints, issues and/ or feedback shall be directly dealt with the third parties only. The offers/ services may also be available at other platforms. The Customer's participation to avail such offers/ services is purely voluntary.