



KYC

(Know Your Customer)

is necessary but
simple – for opening
and maintaining your
bank account

01

One Officially Valid Document (OVD) and a recent photograph along with PAN or Form 60 are enough to open a bank account for Individual. Following documents are accepted as OVDs: the passport, the driving licence, proof of possession of Aadhaar number, the Voter's Identity Card issued by the Election Commission of India, job card issued by NREGA duly signed by an officer of the State Government and letter issued by the National Population Register containing details of name and address.

02

If your current address is different from the proof submitted to your bank, a simple self-declaration of your new address is adequate in case onboarding is done through E-KYC authentication i.e. Biometric or OTP based authentication.

03

In case OVD is not available, the customer can open a 'Small Account' by submitting a self-attested photograph with account balance of up to ₹ 50,000, withdrawals of up to ₹ 10,000 per month and total credits of up to ₹ 1 Lakh per financial year.

04

If there is any change in the documents submitted at the time of establishing a business relationship/account-based relationship, the customer shall provide the updated documents to the Bank within 30 days of the change.

05

For any grievance with regards to KYC process, please approach RBL Bank (Contact number- 022 6232 7777, E-mail id: customercare@rblbank.com). If you are not satisfied with the response provided by the Bank, you can approach the office of the Banking Ombudsman (<https://cms.rbi.org.in>), appointed by Reserve Bank of India.

For any assistance in this regard, please contact our Branch Officials.

apno ka bank

