

## **RBL Bank Service Assurance Terms and Conditions:**

- 1. Duly filled form is required to avail the respective service.
- 2. The request is received within cut-off time on any business day during which the bank branch is open for business in the respective state.
- 3. Non-occurrence and continuation of any force majeure event at the branch in the state or affecting the bank in general.
- 4. The bank not being prohibited/ restrained by any law enforcement authority/government/ municipal authority from entertaining such request.
- 5. The time given for gold loan foreclosure is system time. Handing over of ornaments will take additional time

