

Terms and Conditions Medical Concierge & Discounts from Hello Health

Program:

This Offer (“Offer”) is from Hello Health Services Private Limited (“HHSPL”) to get following services on the Debit Cards issued by RBL Bank Limited (formerly: The Ratnakar Bank Limited (“Debit Card”):-

- On-Call Services that include providing caregivers/attendants/nurse at the Debit Card holder’s doorstep prior confirmed booking.
- Navigation services: Customers shall also be provided with telephone number to which they can call to inquire about medical services.
- Video Call with Doctors for primary care.
- Online diet consultation.
- Portal access of HHSPL.
- Online health and wellness letters.
- Educate and provide disease specific guidelines.
- Discount of 20% for all pathological tests.
- Discount of 10% for all radiological tests, cancer screening tests and sonography.

1. The offer is from card issuance date to next 1 year both days inclusive.
2. The Offer is available only for RBL Bank Woman’s First Debit Card holders on card activation
3. The Offer can be availed on Hello Health portal at <http://hellohealth.in/>, which will have unique login for every customer.
4. The Unique ID given to customer and RBL Bank Debit Card is necessary to provide while availing the Offer.
5. The Unique ID will be sent within 30 days of card activation.
6. There is no minimum purchase amount to avail the Offer.
7. Any queries/ complaints/ issues/ feedback to be directly dealt with Hello Health at 08080566586.
8. The benefit of health deposit is valid subject to the payment only through the Debit terminal of HHSPL.
9. RBL Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services rendered by HHSPL, its agents or representatives and the customer hereby agrees not to hold the RBL Bank responsible or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that he/she may suffer on account of the offer.
10. RBL Bank reserve the right to extend or terminate this Offer or alter the terms and conditions at any time without assigning any reason whatsoever during the Offer period.
11. All disputes arising out of or in connection with this service shall be subject to the exclusive jurisdiction of courts at Mumbai.

How to avail:

12. To avail this benefit call HHSPL dedicated number **08080566586** for RBL Debit Cardholder, intimate their interest in availing the discount/assistance, book appointment & pay through the RBL Debit card terminal to avail the benefits.